

# Division of Victim Services and Criminal Justice Programs Annual Report 2015-2016



Office of Attorney General

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Department of Legal Affairs

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## INTRODUCTION

This report covers fiscal year (FY) 2015-2016 (July 1, 2015, through June 30, 2016) and includes an overview of the program functions and serves as the annual report mandated by Section 960.045(1)(c), Florida Statutes (F.S.)

All programs administered by the Division of Victim Services and Criminal Justice Programs are included in this annual report. The division is comprised of the bureaus of Advocacy and Grants Management, Criminal Justice Programs, and Victim Compensation.

## STATUTORY AUTHORITY

Address Confidentiality Program	§§741.401 - 741.465, F.S
Convenience Business Security Act	§§812.1701- 812.176, F.S.
Council on the Social Status of Black Men and Boys	§16.615, F.S.
Crime Stoppers Grants	§16.555, F.S.
Crimes Compensation Act	§§960.01 - 960.28, F.S.
Florida Crime Prevention Training Institute	§16.54, F.S.
Victim Assistance	§§960.001 – 960.003, F.S.
Victims of Crime Act Grants	42 U.S.C. 10601, et seq.

## PROGRAM FUNDING

### Crimes Compensation Trust Fund (CCTF)

The Crimes Compensation Trust Fund (CCTF), authorized by §960.21, F.S., receives offender-generated federal and state dollars to provide services to crime victims. Pursuant to §938.03, §938.04, §775.0835, and §775.089, F.S., funding is derived from court-ordered assessments from offenders, including a mandatory court cost, a surcharge on fines, restitution, and subrogation, when appropriate. The federal Victims of Crime Act (VOCA) is administered by the United States Department of Justice, Office of Justice Programs, Office for Victims of Crime. VOCA funds awarded to Florida during FY 2015-2016 totaled \$142,628,287 (\$137,108,287 for assistance grants and \$5,520,000 for victim compensation). Total CCTF receipts and expenditures during FY 2015-2016 are shown in the following chart:

<u>Cash Receipts and Disbursements by Trust Fund</u>	<u>06/30/2015 Balance</u>	<u>Receipts</u>	<u>Disbursements</u>	<u>06/30/2016 Balance</u>
<u>Crime Stoppers</u>	\$8,346,490	\$4,171,602	(\$4,017,068)	\$8,501,024**
<u>Crimes Compensation</u>	\$12,742,510	\$17,686,275	(\$17,723,072)	\$12,705,713
<u>Federal Grants (VOCA)</u>	(\$1,666,398)	\$30,063,187	(\$29,566,618)	(\$1,169,829)*
<u>Florida Crime Prevention Training Institute</u>	\$317,168	\$474,637	(\$-362,445)	\$429,360
<b>*pending draw</b>				
<b>**as of 7/1/2015, \$4,334,481, has been encumbered through 6/30/2017</b>				
<b>Source: Cash Receipts and Disbursements Report, State Comptroller's Office</b>				

General categories for receipts include, but are not limited to, grants and donations, fines, forfeitures, judgments, restitution, subrogation, refunds, and warrant cancellations. Expenditure categories include, but are not limited to, awards to claimants, grants, salaries and benefits, risk management, refunds, as well as other administrative and support services costs.

Appendix A provides a breakdown of state collections into the trust fund by source, county and judicial circuit. The primary source of revenue is the mandated \$50 court cost, accounting for 75 percent of the funding received from state (non-federal) sources. The clerk of the court retains \$1 for administrative purposes and forwards the remaining \$49 for deposit into the CCTF. Appendix B provides a comparison of payments and collections by county and judicial circuit.

### Crime Stoppers Trust Fund

Authorized by §16.555, F.S., the Crime Stoppers Trust Fund (CSTF) provides funding for eligible crime stopper organizations in their crime fighting programs which provide a mechanism for private citizens to retain their anonymity when providing information to law enforcement relating to unsolved crimes. Section 938.06, F.S., imposes an additional surcharge of \$20 on fines for criminal offenses, which is collected by the clerks of the courts to be deposited into the CSTF, with the clerk of the court retaining \$3 as a service charge. Total CSTF receipts and expenditures during FY 2015-2016 are shown in the chart on page one.

### Florida Crime Prevention Training Institute (FCPTI) Trust Fund

Authorized by §16.54, F.S., the FCPTI Trust Fund is self-sustaining and is funded by tuition payments paid by training program participants. Total FCPTI receipts and expenditures during FY 2015-2016 are shown in the chart on page one.

### Council on the Social Status of Black Men and Boys (General Revenue)

The Council is funded through general revenue. For FY 2015-2016 the Council received a recurring \$21,400 for an OPS position in Victim Services and a recurring appropriation of \$50,000. These funds were allocated to the Office of the Attorney General for administrative staffing, travel, meeting costs, public notices, printing, and other operational expenses.

## BUREAU OF ADVOCACY AND GRANTS MANAGEMENT

The bureau provides regional victim advocacy and appellate notification to victims of crime, and administers the address confidentiality program and federal Victims of Crime Act (VOCA) assistance grants. As part of the outreach and clearinghouse functions, the bureau maintains a Victim Services Directory of victim service providers by judicial circuit, and maintains the Adult and Child Sexual Assault Protocols: Initial Forensic Physical Examination.

### Address Confidentiality Program

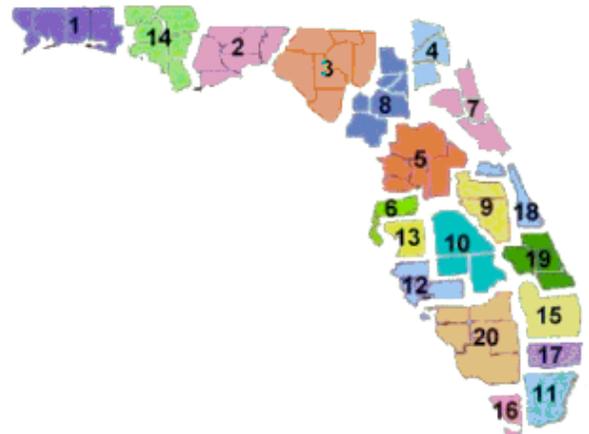
Pursuant to §741.401 through §741.465, and §97.0585, F.S., the Address Confidentiality Program (ACP) provides a substitute mailing address for relocated victims of domestic violence and stalking, with this office serving as legal agent for receipt of mail and service of process. In addition, staff provides training and certifies applicant assistants statewide to assist eligible victims in applying for participation in the program. The ACP is also intended to prevent public access to client information through public records, such as voting records. This year's activities included:

<b>Active participants</b>	<b>1322</b>
Renewal applications processed	91
New applications processed	243

### Advocacy

Regional victim advocates represent the Attorney General's Office throughout the state, providing a direct conduit between local victim services organizations and this office to promote the awareness of victims' rights. To advance the goal of ensuring these rights are afforded to the state's diverse populations, specific outreach initiatives are directed toward Haitian and Spanish speaking populations in south Florida. Additionally, regional victim advocates:

- Schedule and provide training to allied professionals related to Division of Victim Services programs, such as the Address Confidentiality Program, Victim Compensation, Identity Theft, Economic Crime, Domestic Violence Relocation, and Sexual Battery Relocation. In 2015-2016, 373 trainings/presentations were conducted for approximately 7,050 participants.
- In addition, more than 39,278 students and 511 parents attended 308 CyberSafety presentations.
- Troubleshoot victims' compensation claims in order to assist both victims of crime, service providers, and victim compensation analysts. In 2015-2016 technical assistance was provided for approximately 10,438 inquiries related to victim compensation claims.



- Provide direct assistance to victims by offering information and referral, crisis intervention, education related to the criminal justice system, and victim compensation assistance. In 2015-2016, more than 17,368 inquiries from victims and agencies were resolved.

### Criminal Appellate Notification

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Pursuant to §960.001, F.S., this office provides victim services at the appellate level. These services include notification to victims of the right to be present at relevant proceedings, accompaniment to court proceedings, explanation of the victim’s role in the judicial process, and explanation of the courts’ decisions. This year’s activities included:

- Over 7,637 services (accompaniment to court, letters to victims, electronic record of court proceedings, etc.) were provided.

### Capital Appellate Notification

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Pursuant to §960.001, F.S., this office informs surviving victims and next-of-kin of the right to be present at judicial proceedings in state and federal courts, offers advocacy and court accompaniment, explains victims’ rights in the executive clemency process, and coordinates special services during an active death warrant. This year’s activities involved:

- 622 survivors and next-of-kin served

### Victims of Crime Act (VOCA) Assistance Grants

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The federal VOCA assistance grant program offers funding to eligible public and private nonprofit organizations for use in responding to the emotional and physical needs of crime victims, assisting victims in stabilizing their lives after their victimization, helping victims to understand and participate in the criminal justice system, and providing victims with a measure of safety and security. The Bureau of Advocacy and Grants Management continued to administer the VOCA funding during the 2015-2016 federal fiscal year, October 1 through September 30. Appendix C is a listing of the amounts awarded for VOCA sub-grantees during 2015-2016.

The state’s allocation of the federal fund is based on Florida’s population in relation to all the other states and designated territories. Federal guidelines that govern the states’ use of VOCA funds may be viewed online at <http://www.ojp.usdoj.gov/ovc/voca/vaguide.htm>. Additional program information is available online at <http://myfloridalegal.com>; select “Victim Services” from the “Units” drop-down menu and then choose “Advocacy & VOCA Grants”.

<b>The 2015-2016 VOCA activities</b>	
Awarded	\$24,495,826
Grants Funded	237
Average Grant Amount	\$103,358
Victims Served through VOCA grants statewide	364,660

## **BUREAU OF CRIMINAL JUSTICE PROGRAMS**

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The Bureau of Criminal Justice Programs provides statewide public education and training programs for law enforcement personnel, school resource officers, victim advocates and other interested persons on crime prevention initiatives, school-based officer programs, victim advocacy and related criminal justice areas.

The Florida Crime Prevention Training Institute (FCPTI) was established (Section 16.54, F.S.) as part of the "HELP STOP CRIME" program, and is administered by the Bureau of Criminal Justice Programs.

In addition, the bureau administers the Crime Stoppers and Urban League grant programs, the annual National Conference on Preventing Crime in the Black Community, the Florida Council on the Social Status of Black Men and Boys, the Law Enforcement Death Benefits program, the Safe Neighborhoods Act, the Convenience Business Security Act, and the Florida Human Trafficking Summit.

Our website, [www.fcpti.com](http://www.fcpti.com) allows us to market FCPTI nationally and allows for on-line course registrations. Currently, approximately 98% of all registrations are received from on line registration, which reduced the costs of paper and mailings.

The goals and objectives of FCPTI are:

- Develop and maintain a standardized, comprehensive crime prevention, victim services, and school resource officers training curriculum throughout the state.
- Keep victims, practitioners in the field of crime prevention, and school resource officers up to date on new prevention methods, ideas, and problems in crime prevention.
- Assist in making crime prevention an integral part of law enforcement and the community.
- Continually develop and implement new and innovative training programs.

### **Florida Crime Prevention Training Institute (FCPTI)**

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FCPTI courses are designed to provide comprehensive crime prevention training to Florida's law enforcement community, school resource officers, victim advocates, citizenry and industry to enable them to control crime by denying criminal opportunity and behavior. Authorized in Section 16.54, F.S., the FCPTI Revolving Trust Fund is self-sustaining and is funded by tuition payments paid by training program participants. Training schedules may be accessed at [www.fcpti.com](http://www.fcpti.com).

Numerous practitioner designation programs are offered to include: Crime Prevention, Crime Prevention Through Environmental Design, Elderly Crime, School Resource Officer (SRO), and Victim Services. In addition, this office provides a certification to law enforcement officers in Convenience Store Security. The Attorney General's Office is the primary source of training for crime prevention, victim services, elderly issues, and school resource officers (SRO) statewide and is a national leader in these fields.

Individuals trained by FCPTI play a vital role through community education in reducing crime and victimization statewide. Curriculum



development is coordinated with the respective organizational entities to which they relate (i.e., Florida Association of School Resource Officers, Florida Crime Prevention Association, Florida Department of Law Enforcement, and Florida Department of Education). This year’s activities included:

<b>Courses</b>	<b>71</b>
Attendees	3527
Designations awarded	610
Classroom hours	1389

### Crime Prevention Practitioner Designation Training

The crime prevention practitioner designation (FCPP) is awarded to those individuals who successfully complete a series of three comprehensive crime prevention courses offered through FCPTI. The curriculum includes instruction in basic crime prevention, commercial crime prevention, and residential crime prevention. To maintain the designation, practitioners are required to attend refresher courses every three years. There are approximately 4200 crime prevention practitioners throughout the state. Over 25 percent of the state’s law enforcement officers have received crime prevention training. Additionally, crime prevention training is evolving to respond to current trends and conditions. This year’s activities included:

<b>Courses</b>	<b>27</b>
Attendees	2560
Designations awarded	144
Classroom Hours	793

### Crime Prevention Through Environmental Design Practitioner Designation Training

In 2004, the designation of Florida Crime Prevention Through Environmental Design Practitioner (FCP) was made available to individuals who successfully completed sixty-four hours of comprehensive CPTED courses offered through FCPTI. Designed for crime prevention and community oriented policing officers, planners and architects, the designation provides officers and civilians with the skills necessary to deliver comprehensive CPTED programs to Florida’s residential and commercial industry, as well as local government.

- 225 designations awarded

### Elderly Services Practitioner Designation Training

In 1986, the Attorney General’s Office began training on elder issues with a series of one-day workshops across the state on “Fraud Against the Elderly.” This led to the design of a five-day “Crimes Against the Elderly” course that was eventually adopted by the Florida Department of Law Enforcement (FDLE) as an “Advanced” course. With a growing senior population, there was an increase in elderly criminal victimization such as financial exploitation, abuse and neglect. To meet the demand for further training and a designation, the Attorney General’s Office expanded training for law enforcement and those

professionals who interact with this population on a daily basis. These courses provide participants with detailed information on the role of the law enforcement officer in combating senior crime, in establishing prosecutorial cases, and a comprehensive look at abuse and neglect.

To earn the Florida Elder Crime Practitioner Designation (FECF), a participant must successfully complete eighty-eight hours of instruction offered through FCPTI within a period of three consecutive years. The requirement includes the forty-hour Crimes Against the Elderly course and two twenty-four hour courses. No elderly classes were held due to lack of course registrations.

### School Resource Officer Practitioner Designation Training

The objective of the School Resource Officer (SRO) training is to enhance the skills of school-based professionals who deal with juvenile issues on a daily basis. The classes are designed for SROs, school administrators and staff, and other professionals who work with students in campus settings. The SRO curriculum includes an advanced training (i.e., salary incentive) course that has been approved by the Criminal Justice Standards and Training Commission. Officers have the opportunity to earn the SRO practitioner designation with completion of the basic SRO course and an additional 90 hours of FCPTI juvenile-related courses. 311 officers have obtained the designation since its inception in 1988. In addition, a new “SRO Specialist” program was developed for those SROs that cannot attend the required hours for a designation. This year’s SRO training activities included:

Courses	4
Attendees	159
Designations awarded	0
Classroom Hours	128

### Victim Services Practitioner Designation Training

Victim training programs are designed for novice and veteran victim advocates and allied professionals to enhance crisis intervention skills and increase awareness of available services and resources. The curriculum consists of victim services practitioner designation classes, advanced advocate training, and issue briefings. The designation program (VSPD) is a five-day course designed to improve the knowledge, skills, and abilities of service providers. This designation is valid for four years and may be renewed by providing evidence of 24 hours of non-agency victim related training during the four-year period, including advanced advocate training. Approximately 5200 designations have been awarded since inception of the program in 1995. Advanced advocate training is designed to enhance the skills and abilities of experienced victim service providers. Issue briefings focus on current issues from a local perspective. This year’s victim services training included:

Courses	40
Attendees	808
Designations awarded	241
Classroom Hours	456

## National Conference on Preventing Crime in the Black Community



This annual national conference is a collaborative effort sponsored by this office to provide a focal point in Florida and around the nation on crime issues in the African-American community. Special attention is directed toward initiatives to curb youth violence and to protect victims of crime, and provides a unique opportunity for participants to share their views and experiences on relevant issues in the African-American community. The 2016 conference was held in Tampa, Florida, and attracted 1234 participants from 20 different states, Jamaica and Japan.

## Council on the Social Status of Black Men and Boys

The division is tasked with administering the Council on the Social Status of Black Men and Boys, created by the 2006 Legislature. This nineteen-member council is charged with conducting a systematic study of the conditions affecting black men and boys including homicide rates, arrest and incarceration rate, poverty, violence, drug abuse, death rates, disparate annual income levels, health issues and school performance. The goal of the council is to propose measures to alleviate and correct the underlying causes of the conditions described above. The council is mandated to issue an annual report to discuss its findings, conclusions, and recommendations to the Governor, the President of the Senate, and the Speaker of the House.



Each member of the Council is appointed to a four - year term. The Council is required to meet quarterly with additional meetings to be held at the call of the chairperson or a majority of the Council members. This year's activities included:

<b>Full Council Meetings</b>	<b>6</b>
<b>Executive Committee Meetings</b>	<b>8</b>
<b>ad hoc meetings</b>	<b>8</b>
<b>Day of Dialogue Meetings</b>	<b>2</b>
<b>Annual Report</b>	<b>1</b>

## Urban League Grant Program

The Florida Consortium of Urban League Affiliates received an appropriation of \$3,179,247, for the state fiscal year 2015-16, to develop and implement two proactive initiatives to address and impact crime in the black community. The programs operate in Fort Lauderdale, Jacksonville, Miami, Orlando, Saint Petersburg, Tallahassee, West Palm Beach and the Derrick Brooks Charities (Tampa).

The Black-on-Black Crime Prevention Program is a public awareness and education effort to motivate the black community to support, promote and participate in crime prevention programs and activities. The Youth Crime Prevention and Intervention Program targets specific proactive strategies and activities to address and impact the problem of juvenile crime and to foster collaboration and improve communication among various agencies serving youth. This year's activities with these two programs included:

Community residents/participants	29,900
Crime prevention related meetings, workshops, and conferences	7376
Out-of-agency contacts	6963
Volunteers	7151

### Convenience Business Security

Enacted by the 1990 Florida Legislature, [The Convenience Business Security Act](#) (§812.171, F.S.) governs security standards for convenience businesses. The Office of the Attorney General is required by statute to review and approve the training curriculum used by convenience businesses for training their employees. Since the inception of the program, FCPTI has trained and certified approximately 400 law enforcement officers who make periodic inspections of the convenience businesses in their geographical areas. Violations are reported to and investigated by this office. Continued noncompliance may result in a fine of up to \$5,000 or an injunction for closure of the business.

The Convenience Business Security program has been unfunded since 1992 (See §812.1725-§812.176, F.S.). Bureau staff continued to handle the administrative responsibilities of the Act. During FY 2012-2013 activities included:

Violation complaints processed	0
Technical assistance responses	161
Inspectors certified	0

### Crime Stoppers Grant Program

Pursuant to Section 16.555, F.S., the Crime Stoppers Act is designed to enhance public awareness of crime prevention methods and train the public in personal safety principles. Section 938.06, F.S., imposes an additional surcharge of \$20 on fines for criminal offenses, which is collected by the clerks of the courts to be deposited into the Crime Stoppers Trust Fund. This funding is apportioned to eligible counties to improve and support the crime fighting programs through official Crime Stoppers organizations.



<b>Number of tips received</b>	<b>59,568</b>
Cases cleared	5,426
Arrests Made	3,032
Value of property recovered	\$1,961,447
Value of narcotics removed from the street	\$5,488,682
Number of rewards approved	3,266
Value of rewards approved	\$500,631
Value of rewards paid to tipsters	\$933,016

Highlights:

- Treasure Coast Crime Stoppers, Inc., received a tip involving a prostitution ring at a massage parlor in Port St. Lucie. This tip led to the arrest of two individuals and they were charged with solicitation of prostitution and practicing massage therapy without a license.
- Crime Stoppers of Tampa Bay, Inc., received a tip involving an individual who was wanted in connection with the fatal stabbing of his roommate. As a result, the individual was arrested.
- Heartland Crime Stoppers, Inc., received a tip regarding the location of a vehicle that was involved in a shooting. The individual, who was driving the vehicle, was wanted for firing at a school bus with 42 people on board. When the individual was arrested, he was charged with 42 counts of aggravated assault with a deadly weapon without intent to kill and three counts of shooting into an occupied vehicle.
- Big Bend Crime Stoppers, Inc., received a tip involving illegal activity at a specific location. Law enforcement arrested the individual on a half dozen charges, which included, drugs, guns and stolen property.

Twenty-eight Crime Stoppers organizations currently serve sixty-two of Florida’s sixty-seven counties. The Crime Stoppers organizations and law enforcement agencies successfully investigate and solve crimes and remove criminals from the communities. The staff works closely with the Florida Association of Crime Stoppers, Inc., and the recipient organizations regarding use of the funds. The staff performs annual training and orientation to assist the organizations in understanding statutory and regulatory spending requirements of state funds. In addition, staff conducts on-site performance reviews and desk audits on grant recipients. All grant recipients receive an on-site monitoring visit a minimum of once every three years, regardless of the grant award amount. This year’s activities include:

<b>Crime Stopper organizations funded</b>	<b>28</b>
Awarded	\$4,426,570
Counties served	62

## **BUREAU OF VICTIM COMPENSATION**

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Pursuant to §960.01 through §960.28, F.S., the Bureau of Victim Compensation administers assistance to victims of crime. The program processes various types of claims, which include victim compensation, property loss, domestic violence relocation, sexual battery relocation, human trafficking relocation and sexual assault forensic physical examinations. In addition, the bureau determines eligibility for state institution claims and administers a toll-free information and referral service.

### **Victim Compensation**

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Claims are received from crime victims who seek financial assistance with medical and mental health expenses; out-of-pocket reimbursement for medical or mental health treatment; economic losses which include lost wages, loss of support, and disability; funeral and burial expenses; domestic violence relocation, sexual battery relocation, human trafficking relocation and property loss. Program requirements are set forth in §960.065 through §960.14, F.S. Online resources, including the [Victim Compensation Brochure](#) and [How to File for Victims Compensation](#) are available to assist victims in seeking victim compensation benefits. This year's activities included:

- 15,781 total claims received\* (VC, PL, DV, RS and HT)  
(Including 8,513 victim compensation claims)
- 9,644 claims approved as eligible

(\*excludes sexual battery examinations and state institution claims)



### **Domestic Violence Relocation Assistance**

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In accordance with §960.198, F.S., this benefit provides financial assistance (up to \$1,500) to victims of domestic violence who are seeking to relocate to a safe environment. Each claim must meet the definition of domestic violence pursuant to §741.28(2), F.S., and requires the certification of a State of Florida certified domestic violence center. This year's activities included:

- 4,872 claims received

### **Property Loss**

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Pursuant to §960.195, F.S., this benefit (up to \$500) is provided to elderly persons or disabled adults who suffer a property loss that causes a substantial diminution in their quality of life. This year's activities included:

- 1,775 claims received

### Sexual Battery Examinations

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Section 960.28, F.S., authorizes the division to pay medical providers up to \$500 for an initial forensic physical examination of victims of alleged sexual offenses. The purpose of these examinations is to gather evidence for prosecution. This year's activities included:

- 5,371 claims received

### Sexual Battery Relocation Assistance

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In accordance with §960.199, F.S., this benefit provides financial assistance (up to \$1,500) to victims of sexual battery who are seeking to relocate to a safe environment. Each claim must meet the definition of sexual battery pursuant to §794.011(1)(h), F.S., and requires the certification of a State of Florida certified rape crisis center. This year's activities included:

- 600 claims received

### Human Trafficking

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In accordance with §960.196, F.S., this benefit provides financial assistance (up to \$1,500) to victims of human trafficking who are seeking to relocate to a safe environment. Each claim must meet the definition of human trafficking pursuant to §787.06(3)(b),(d),(f) or (g), F.S., and requires the certification of a State of Florida certified domestic violence or rape crisis center. This year's activities included:

- 21 claims received

### Legal Counsel – Appeals

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The claimant is notified of the division's decision in writing when the claim is determined to be ineligible. The claimant is granted the opportunity to appeal the decision within 60 days of the denial by submitting a petition which meets the requirements of the uniform rules of procedure, pursuant to §120.569 or §120.57, F.S. A Notice of Rights form is included with each denial notice and may act as a petition. The claimant may submit additional evidence with the petition proving eligibility, and based on this new information, the claim may be reconsidered. When a satisfactory petition is received, it is reviewed to determine whether material facts are at issue which would require the evidence to be weighed by an impartial hearing officer in an evidentiary hearing. The claimant is granted an informal hearing and given the opportunity to make an oral presentation to the Division Director when there are no material facts at issue. This year's activities included:

<b>New Appeals</b>	<b>106</b>
Appeals Closed	120
Final Orders Issued	20
Circuit Court Cases	0
Circuit Court Cases Resolved	1

### Legal Counsel – Subrogation

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Whenever a person files a claim for victim compensation benefits, he or she must sign the application form which includes a repayment requirement. That statement says that if the claimant (or person signing the application) receives a victim compensation award and also receives payment as a result of the same criminal incident from another source, he or she must repay any amount received from the Crimes Compensation Trust Fund. The statutory basis for this requirement is §960.16, F.S. This year’s subrogation activities included:

- 88 cases settled
- \$277,479 recovered

### Information and Referral

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The bureau maintains a toll-free information and referral service (1-800-226-6667) using an Automated Call Distribution phone system. Callers are provided access to general information regarding the compensation programs, eligibility and benefit criteria, claim status and payment information, and referrals to local victim services, criminal appeals, and the address confidentiality program. The bureau also maintains designated lines for treatment providers and bilingual callers. Information and referral services are provided Monday through Friday from 7:30 a.m. until 5:30 p.m. with an after-hours answering service available 24 hours a day.

During the 2015-16 SFY, 128,133 calls were processed.

### State Institutions Claims

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Pursuant to §402.181, F.S., the State Institutions Claims program provides restitution for property damages and direct medical expenses for injuries caused by shelter children or foster children, or escapees, inmates, or patients of state institutions under the Department of Children and Family Services, the Department of Health, the Department of Juvenile Justice, the Department of Corrections, or the Agency for Persons with Disabilities. This office approves eligibility for these claims and notifies the claimant and the respective state agency of the decision. Payments are processed by the respective state agencies, based on funding provided by the Legislature. This year’s activities included:

<b>Claims received</b>	<b>207</b>
Claims approved	171
Amount paid	\$125,291.04

## Appendices

**APPENDIX A: CRIMES COMPENSATION TRUST FUND  
RECEIPTS BY JUDICIAL CIRCUIT AND COUNTY**

CRIMES COMPENSATION TRUST FUND COLLECTIONS							
July 1, 2015 - June 30, 2016							
Judicial Circuit	County	Surcharge, Court Costs, Offense Fines	Restitution	Subrogation	Other	Refunds	Total
1	ESCAMBIA	\$301,639	\$16,327	\$5,865	\$2,580	\$7,368	\$333,779
	OKALOOSA	\$290,817	\$4,437	\$0	\$0	\$848	\$296,102
	SANTA ROSA	\$175,048	\$541	\$0	\$0	\$0	\$175,589
	WALTON	\$99,717	\$2,999	\$39	\$900	\$750	\$104,405
	<b>Total</b>	<b>\$867,221</b>	<b>\$24,304</b>	<b>\$5,904</b>	<b>\$3,480</b>	<b>\$8,966</b>	<b>\$909,875</b>
2	FRANKLIN	\$23,153	\$6,568	\$0	\$0	\$0	\$29,722
	GADSDEN	\$44,557	\$2,173	\$0	\$2,671	\$0	\$49,401
	JEFFERSON	\$10,097	\$0	\$0	\$0	\$0	\$10,097
	LEON	\$259,389	\$4,061	\$9,100	\$0	\$1,852	\$274,402
	LIBERTY	\$7,105	\$0	\$0	\$0	\$0	\$7,105
	WAKULLA	\$27,559	\$816	\$0	\$0	\$0	\$28,375
	<b>Total</b>	<b>\$371,860</b>	<b>\$13,619</b>	<b>\$9,100</b>	<b>\$2,671</b>	<b>\$1,852</b>	<b>\$399,101</b>
3	COLUMBIA	\$49,921	\$12,025	\$1,861	\$0	\$62	\$63,869
	DIXIE	\$10,597	\$5,511	\$0	\$0	\$0	\$16,108
	HAMILTON	\$12,015	\$846	\$0	\$0	\$0	\$12,860
	LAFAYETTE	\$5,411	\$152	\$0	\$0	\$0	\$5,563
	MADISON	\$24,438	\$15	\$0	\$2,869	\$0	\$27,323
	SUWANNEE	\$36,902	\$10,427	\$0	\$108	\$0	\$47,437
	TAYLOR	\$31,986	\$988	\$0	\$0	\$0	\$32,974
	<b>Total</b>	<b>\$171,271</b>	<b>\$29,963</b>	<b>\$1,861</b>	<b>\$2,977</b>	<b>\$62</b>	<b>\$206,134</b>
4	CLAY	\$214,072	\$20,287	\$0	\$0	\$0	\$234,359
	DUVAL	\$904,454	\$108,771	\$40,248	\$23,019	\$4,085	\$1,080,577
	NASSAU	\$94,396	\$19,199	\$2,087	\$54	\$748	\$116,484
	<b>Total</b>	<b>\$1,212,923</b>	<b>\$148,257</b>	<b>\$42,335</b>	<b>\$23,073</b>	<b>\$4,833</b>	<b>\$1,431,421</b>
5	CITRUS	\$109,382	\$2,939	\$2,440	\$2,467	\$77	\$117,304
	HERNANDO	\$164,637	\$10,287	\$0	\$4,926	\$750	\$180,599
	LAKE	\$217,761	\$4,388	\$0	\$12,955	\$500	\$235,603
	MARION	\$363,506	\$18,474	\$0	\$3,159	\$823	\$385,962
	SUMTER	\$69,114	\$545	\$0	\$6,048	\$0	\$75,707
	<b>Total</b>	<b>\$924,399</b>	<b>\$36,633</b>	<b>\$2,440</b>	<b>\$29,554</b>	<b>\$2,150</b>	<b>\$995,175</b>
6	PASCO	\$397,100	\$26,797	\$0	\$6,589	\$500	\$430,987
	PINELLAS	\$843,176	\$91,634	\$20,229	\$89,331	\$850	\$1,045,221
	<b>Total</b>	<b>\$1,240,277</b>	<b>\$118,432</b>	<b>\$20,229</b>	<b>\$95,920</b>	<b>\$1,350</b>	<b>\$1,476,208</b>
7	FLAGLER	\$61,543	\$6,254	\$0	\$0	\$0	\$67,798
	PUTNAM	\$49,503	\$4,656	\$0	\$243	\$1,047	\$55,448
	ST. JOHNS	\$139,391	\$8,215	\$0	\$3,350	\$5,138	\$156,094
	VOLUSIA	\$444,564	\$38,435	\$807	\$15,988	\$852	\$500,646
	<b>Total</b>	<b>\$695,001</b>	<b>\$57,560</b>	<b>\$807</b>	<b>\$19,581</b>	<b>\$7,037</b>	<b>\$779,986</b>
8	ALACHUA	\$163,302	\$24,027	\$5,000	\$4,660	\$750	\$197,739
	BAKER	\$27,906	\$97	\$0	\$2,106	\$615	\$30,724
	BRADFORD	\$27,521	\$7,272	\$0	\$0	\$14	\$34,807
	GILCHRIST	\$12,370	\$191	\$0	\$54	\$0	\$12,614
	LEVY	\$29,605	\$2,755	\$0	\$2,610	\$25	\$34,995
	UNION	\$7,630	\$1,405	\$0	\$0	\$0	\$9,035
	<b>Total</b>	<b>\$268,333</b>	<b>\$35,747</b>	<b>\$5,000</b>	<b>\$9,431</b>	<b>\$1,404</b>	<b>\$319,915</b>

**APPENDIX A: CRIMES COMPENSATION TRUST FUND  
RECEIPTS BY JUDICIAL CIRCUIT AND COUNTY**

CRIMES COMPENSATION TRUST FUND COLLECTIONS							
July 1, 2015 - June 30, 2016							
Judicial Circuit	County	Surcharge, Court Costs, Offense Fines	Restitution	Subrogation	Other	Refunds	Total
9	ORANGE	\$943,966	\$34,539	\$46,594	\$99,171	\$8,345	\$1,132,614
	OSCEOLA	\$254,973	\$6,815	\$1,510	\$28,972	\$500	\$292,769
	<b>Total</b>	<b>\$1,198,939</b>	<b>\$41,353</b>	<b>\$48,104</b>	<b>\$128,142</b>	<b>\$8,845</b>	<b>\$1,425,383</b>
10	HARDEE	\$33,257	\$901	\$0	\$0	\$0	\$34,158
	HIGHLANDS	\$85,379	\$14,752	\$0	\$0	\$5,920	\$106,051
	POLK	\$482,452	\$85,074	\$552	\$7,131	\$170	\$575,379
	<b>Total</b>	<b>\$601,088</b>	<b>\$100,726</b>	<b>\$552</b>	<b>\$7,131</b>	<b>\$6,090</b>	<b>\$715,588</b>
11	<b>DADE</b>	<b>\$1,130,453</b>	<b>\$33,634</b>	<b>\$79,720</b>	<b>\$18,841</b>	<b>\$8,681</b>	<b>\$1,271,329</b>
12	DESOTO	\$36,296	\$2,662	\$0	\$0	\$0	\$38,958
	MANATEE	\$232,231	\$15,768	\$0	\$7,397	\$4,541	\$259,937
	SARASOTA	\$264,584	\$5,236	\$0	\$0	\$1,755	\$271,575
	<b>Total</b>	<b>\$533,111</b>	<b>\$23,666</b>	<b>\$0</b>	<b>\$7,397</b>	<b>\$6,296</b>	<b>\$570,471</b>
13	<b>HILLSBOROUGH</b>	<b>\$1,082,448</b>	<b>\$58,610</b>	<b>\$1,888</b>	<b>\$41,958</b>	<b>\$7,384</b>	<b>\$1,192,287</b>
14	BAY	\$287,665	\$16,015	\$3,076	\$108	\$1,601	\$308,465
	CALHOUN	\$8,582	\$0	\$1,364	\$80	\$0	\$10,025
	GULF	\$11,073	\$218	\$0	\$0	\$0	\$11,291
	HOLMES	\$27,794	\$184	\$0	\$702	\$0	\$28,680
	JACKSON	\$26,337	\$1,045	\$0	\$687	\$0	\$28,069
	WASHINGTON	\$18,431	\$329	\$0	\$323	\$0	\$19,082
	<b>Total</b>	<b>\$379,881</b>	<b>\$17,791</b>	<b>\$4,440</b>	<b>\$1,900</b>	<b>\$1,601</b>	<b>\$405,613</b>
	15	<b>PALM BEACH</b>	<b>\$1,044,598</b>	<b>\$60,821</b>	<b>\$18,762</b>	<b>\$111,045</b>	<b>\$4,432</b>
16	<b>MONROE</b>	<b>\$111,855</b>	<b>\$24,648</b>	<b>\$0</b>	<b>\$5,719</b>	<b>\$0</b>	<b>\$142,222</b>
17	<b>BROWARD</b>	<b>\$1,193,802</b>	<b>\$36,856</b>	<b>\$16,080</b>	<b>\$22,160</b>	<b>\$1,148</b>	<b>\$1,270,047</b>
18	BREVARD	\$538,396	\$57,334	\$17,952	\$5,796	\$100	\$619,577
	SEMINOLE	\$380,997	\$16,473	\$1,333	\$9,195	\$2,250	\$410,248
	<b>Total</b>	<b>\$919,392</b>	<b>\$73,806</b>	<b>\$19,285</b>	<b>\$14,991</b>	<b>\$2,350</b>	<b>\$1,029,825</b>
19	INDIAN RIVER	\$114,046	\$7,136	\$0	\$6,646	\$750	\$128,578
	MARTIN	\$188,609	\$11,323	\$1,199	\$19,176	\$0	\$220,308
	OKEECHOBEE	\$45,645	\$1,385	\$0	\$459	\$0	\$47,489
	ST. LUCIE	\$328,665	\$21,532	\$0	\$25,474	\$5,913	\$381,584
	<b>Total</b>	<b>\$676,966</b>	<b>\$41,376</b>	<b>\$1,199</b>	<b>\$51,755</b>	<b>\$6,663</b>	<b>\$777,959</b>
20	CHARLOTTE	\$136,407	\$11,618	\$2,717	\$5,834	\$750	\$157,326
	COLLIER	\$256,558	\$6,754	\$4,328	\$17,535	\$750	\$285,925
	GLADES	\$12,142	\$0	\$0	\$2,119	\$0	\$14,261
	HENDRY	\$67,722	\$89	\$0	\$0	\$0	\$67,811
	LEE	\$456,956	\$21,503	\$0	\$17,987	\$18,378	\$514,824
	<b>Total</b>	<b>\$929,785</b>	<b>\$39,964</b>	<b>\$7,045</b>	<b>\$43,475</b>	<b>\$19,878</b>	<b>\$1,040,147</b>
<b>GRAND TOTALS</b>		<b>\$15,553,601</b>	<b>\$1,017,765</b>	<b>\$284,753</b>	<b>\$641,203</b>	<b>\$101,022</b>	<b>\$17,598,344</b>
<b>Other:</b>	<b>Move Over Fines, Incarceration Costs, Donations, PIE</b>						

**APPENDIX B: CRIMES COMPENSATION TRUST FUND  
COMPARISON OF PAYMENTS AND COLLECTIONS**

	A	B	C	D	E	F	G	H	I	J	K
1	CRIMES COMPENSATION TRUST FUND										
2	FY 2015-2016 COMPARISON OF PAYMENTS AND COLLECTIONS										
3	Judicial Circuit	County	Domestic Violence Relocation Assistance	Sexual Battery Relocation Assistance	Property Loss	Sexual Battery Forensic Examinations	Human Trafficking	Victim Compensation	Total	Collections	Collections less Payments
4		Escambia	\$121,156	\$19,323	\$1,890	\$57,500		\$146,712	\$346,581	\$333,779	-\$12,802
5		Okaloosa	\$22,100	\$5,250		\$20,500		\$77,664	\$125,514	\$296,102	\$170,588
6		Santa Rosa	\$11,250		\$120	\$12,000		\$35,556	\$58,926	\$175,589	\$116,663
7		Walton	\$8,250	\$2,250	\$163	\$5,000		\$26,744	\$42,407	\$104,405	\$61,998
8	<b>1 Total</b>		<b>\$162,756</b>	<b>\$26,823</b>	<b>\$2,173</b>	<b>\$95,000</b>		<b>\$286,676</b>	<b>\$573,428</b>	<b>\$909,875</b>	<b>\$336,447</b>
9											
10		Franklin				\$1,000		\$33,508	\$34,508	\$29,722	-\$4,786
11		Gadsden	\$4,932	\$1,500		\$2,500		\$18,158	\$27,090	\$49,401	\$22,311
12		Jefferson	\$750					\$873	\$1,623	\$10,097	\$8,474
13		Leon	\$28,902	\$13,010	\$500	\$69,500		\$180,398	\$292,310	\$274,402	-\$17,908
14		Liberty				\$500			\$500	\$7,105	\$6,605
15		Wakulla	\$8,250	\$2,250	\$163	\$5,000		\$26,744	\$42,407	\$28,375	-\$14,032
16	<b>2 Total</b>		<b>\$42,834</b>	<b>\$16,760</b>	<b>\$663</b>	<b>\$78,500</b>		<b>\$259,681</b>	<b>\$398,438</b>	<b>\$399,101</b>	<b>\$663</b>
17											
18		Columbia	\$13,006	\$3,000		\$16,500		\$72,087	\$104,593	\$63,869	-\$40,724
19		Dixie	\$1,500	\$3,000		\$1,000		\$693	\$6,193	\$16,108	\$9,915
20		Hamilton		\$1,500				\$42,902	\$44,402	\$12,860	-\$31,542
21		Lafayette	\$1,500					\$32,874	\$34,374	\$5,563	-\$28,811
22		Madison	\$4,500	\$750	\$280	\$3,500		\$9,098	\$18,128	\$27,323	\$9,195
23		Suwannee	\$15,750		\$500	\$1,000		\$44,900	\$62,150	\$47,437	-\$14,713
24		Taylor	\$6,000	\$2,250		\$2,000		\$922	\$11,172	\$32,974	\$21,802
25	<b>3 Total</b>		<b>\$42,256</b>	<b>\$10,500</b>	<b>\$780</b>	<b>\$24,000</b>		<b>\$203,476</b>	<b>\$281,012</b>	<b>\$206,134</b>	<b>-\$74,878</b>
26											
27		Clay	\$15,000	\$1,500		\$11,000		\$70,807	\$98,307	\$234,359	\$136,052
28		Duval	\$309,674	\$47,138	\$29,045	\$195,500		\$689,565	\$1,270,922	\$1,080,577	-\$190,345
29		Nassau	\$9,000		\$200	\$1,000		\$22,818	\$33,018	\$116,484	\$83,466
30	<b>4 Total</b>		<b>\$333,674</b>	<b>\$48,638</b>	<b>\$29,245</b>	<b>\$207,500</b>		<b>\$783,190</b>	<b>\$1,402,247</b>	<b>\$1,431,421</b>	<b>\$29,174</b>
31											
32		Citrus	\$16,500	\$1,500	\$10,485	\$38,500		\$73,568	\$140,553	\$117,304	-\$23,249
33		Hernando	\$11,950	\$1,500	\$500	\$31,000		\$45,234	\$90,184	\$180,599	\$90,415
34		Lake	\$21,000	\$4,500	\$1,500	\$55,000		\$12,445	\$94,445	\$235,603	\$141,158
35		Marion	\$66,477	\$5,250	\$500	\$31,000		\$73,967	\$177,194	\$385,962	\$208,768
36		Sumter	\$12,000	\$1,500		\$3,500		\$2,182	\$19,182	\$75,707	\$56,525
37	<b>5 Total</b>		<b>\$127,927</b>	<b>\$14,250</b>	<b>\$12,985</b>	<b>\$159,000</b>		<b>\$207,396</b>	<b>\$521,558</b>	<b>\$995,175</b>	<b>\$473,617</b>
38											
39		Pasco	\$77,474	\$4,500	\$9,714	\$65,500		\$202,733	\$359,921	\$430,987	\$71,066
40		Pinellas	\$119,492	\$11,245	\$14,646	\$174,000		\$234,101	\$553,484	\$1,045,221	\$491,737
41	<b>6 Total</b>		<b>\$196,966</b>	<b>\$15,745</b>	<b>\$24,360</b>	<b>\$239,500</b>		<b>\$436,834</b>	<b>\$913,405</b>	<b>\$1,476,208</b>	<b>\$562,803</b>
42											
43		Flagler	\$14,249	\$1,500	\$5,868	\$15,000		\$20,700	\$57,317	\$67,798	\$10,481
44		Putnam	\$24,000		\$488	\$7,500		\$21,156	\$53,144	\$55,448	\$2,304
45		St Johns	\$19,500	\$4,500		\$21,000		\$90,965	\$135,965	\$156,094	\$20,129
46		Volusia	\$108,864	\$12,000	\$31,473	\$85,500		\$265,171	\$503,008	\$500,646	-\$2,362
47	<b>7 Total</b>		<b>\$166,613</b>	<b>\$18,000</b>	<b>\$37,829</b>	<b>\$129,000</b>		<b>\$397,992</b>	<b>\$749,434</b>	<b>\$779,986</b>	<b>\$30,552</b>
48											
49		Alachua	\$77,675	\$8,112	\$1,620	\$86,888	\$750	\$63,202	\$238,247	\$197,739	-\$40,508
50		Baker	\$6,750	\$1,500		\$1,000		\$6,685	\$15,935	\$30,724	\$14,789
51		Bradford	\$7,500		\$500	\$4,000		\$16,133	\$28,133	\$34,807	\$6,674
52		Gilchrist	\$750		\$120	\$4,000		\$5,000	\$9,870	\$12,614	\$2,744
53		Levy	\$3,000	\$750	\$2,012	\$2,500		\$23,917	\$32,179	\$34,995	\$2,816
54		Union	\$2,250			\$3,000		\$6,195	\$11,445	\$9,035	-\$2,410
55	<b>8 Total</b>		<b>\$97,925</b>	<b>\$10,362</b>	<b>\$4,252</b>	<b>\$101,388</b>	<b>\$750</b>	<b>\$121,132</b>	<b>\$335,809</b>	<b>\$319,915</b>	<b>-\$15,894</b>
56											
57		Orange	\$166,046	\$26,048	\$3,543	\$164,500		\$678,768	\$1,038,905	\$1,132,614	\$93,709
58		Osceola	\$31,775		\$500	\$25,500		\$56,473	\$114,248	\$292,769	\$178,521
59	<b>9 Total</b>		<b>\$197,821</b>	<b>\$26,048</b>	<b>\$4,043</b>	<b>\$190,000</b>		<b>\$735,241</b>	<b>\$1,153,153</b>	<b>\$1,425,383</b>	<b>\$272,230</b>
60											
61		Hardee	\$3,750			\$500		\$6,307	\$10,557	\$34,158	\$23,601
62		Highlands	\$11,950	\$1,500	\$500	\$31,000		\$45,234	\$90,184	\$106,051	\$15,867
63		Polk	\$79,056	\$6,000	\$20,719	\$34,990		\$306,636	\$447,401	\$575,379	\$127,978
64	<b>10 Total</b>		<b>\$94,756</b>	<b>\$7,500</b>	<b>\$21,219</b>	<b>\$66,490</b>		<b>\$358,177</b>	<b>\$548,142</b>	<b>\$715,588</b>	<b>\$167,446</b>
65											
66		Miami-Dade	\$445,022	\$48,425	\$13,250	\$160,034	\$4,500	\$1,344,705	\$2,015,936	\$1,271,329	-\$744,607
67	<b>11 Total</b>		<b>\$445,022</b>	<b>\$48,425</b>	<b>\$13,250</b>	<b>\$160,034</b>	<b>\$4,500</b>	<b>\$1,344,705</b>	<b>\$2,015,936</b>	<b>\$1,271,329</b>	<b>-\$744,607</b>
68											
69		DeSoto	\$4,500	\$6,312		\$2,500		\$1,250	\$14,562	\$38,958	\$24,396
70		Manatee	\$72,700	\$2,755	\$4,102	\$13,792		\$143,019	\$236,368	\$259,937	\$23,569
71		Sarasota	\$38,200	\$5,250	\$5,904	\$45,500		\$199,007	\$293,861	\$271,575	-\$22,286
72	<b>12 Total</b>		<b>\$115,400</b>	<b>\$14,317</b>	<b>\$10,006</b>	<b>\$61,792</b>		<b>\$343,276</b>	<b>\$544,791</b>	<b>\$570,471</b>	<b>\$25,680</b>
73											
74											

**APPENDIX B: CRIMES COMPENSATION TRUST FUND  
COMPARISON OF PAYMENTS AND COLLECTIONS**

	A	B	C	D	E	F	G	H	I	J	K
1	CRIMES COMPENSATION TRUST FUND										
2	FY 2015-2016 COMPARISON OF PAYMENTS AND COLLECTIONS										
3	Judicial Circuit	County	Domestic Violence Relocation Assistance	Sexual Battery Relocation Assistance	Property Loss	Sexual Battery Forensic Examinations	Human Trafficking	Victim Compensation	Total	Collections	Collections less Payments
75		Hillsborough	\$266,559	\$31,520	\$1,500	\$179,500		\$329,670	\$808,749	\$1,192,287	\$383,538
76	<b>13 Total</b>		<b>\$266,559</b>	<b>\$31,520</b>	<b>\$1,500</b>	<b>\$179,500</b>		<b>\$329,670</b>	<b>\$808,749</b>	<b>\$1,192,287</b>	<b>\$383,538</b>
77											
78		Bay	\$38,886	\$2,250		\$13,000		\$209,600	\$263,736	\$308,465	\$44,729
79		Calhoun	\$750					\$2,724	\$3,474	\$10,025	\$6,551
80		Gulf				\$500		\$10,494	\$10,994	\$11,291	\$297
81		Holmes		\$750		\$1,000		\$24,280	\$26,030	\$28,680	\$2,650
82		Jackson	\$12,000			\$10,000		\$46,829	\$68,829	\$28,069	-\$40,760
83		Washington	\$5,250	\$1,500		\$3,000		\$10,990	\$20,740	\$19,082	-\$1,658
84	<b>14 Total</b>		<b>\$56,886</b>	<b>\$4,500</b>		<b>\$27,500</b>		<b>\$304,917</b>	<b>\$393,803</b>	<b>\$405,613</b>	<b>\$11,810</b>
85											
86		Palm Beach	\$213,542	\$11,250	\$80,274	\$173,042		\$600,056	\$1,078,164	\$1,239,658	\$161,494
87	<b>15 Total</b>		<b>\$213,542</b>	<b>\$11,250</b>	<b>\$80,274</b>	<b>\$173,042</b>		<b>\$600,056</b>	<b>\$1,078,164</b>	<b>\$1,239,658</b>	<b>\$161,494</b>
88											
89		Monroe	\$12,750	\$1,500		\$8,500		\$57,184	\$79,934	\$142,222	\$62,288
90	<b>16 Total</b>		<b>\$12,750</b>	<b>\$1,500</b>		<b>\$8,500</b>		<b>\$57,184</b>	<b>\$79,934</b>	<b>\$142,222</b>	<b>\$62,288</b>
91											
92		Broward	\$227,135	\$21,608	\$6,045	\$189,750		\$498,664	\$943,202	\$1,270,047	\$326,845
93	<b>17 Total</b>		<b>\$227,135</b>	<b>\$21,608</b>	<b>\$6,045</b>	<b>\$189,750</b>		<b>\$498,664</b>	<b>\$943,202</b>	<b>\$1,270,047</b>	<b>\$326,845</b>
94											
95		Brevard	\$110,457	\$4,850	\$8,688	\$61,000		\$259,665	\$444,660	\$619,577	\$174,917
96		Seminole	\$103,316	\$5,250	\$2,626	\$41,500		\$146,674	\$299,366	\$410,248	\$110,882
97	<b>18 Total</b>		<b>\$213,773</b>	<b>\$10,100</b>	<b>\$11,314</b>	<b>\$102,500</b>		<b>\$406,339</b>	<b>\$744,026</b>	<b>\$1,029,825</b>	<b>\$285,799</b>
98											
99		Indian River	\$13,500	\$1,500	\$14,218	\$4,354		\$46,147	\$79,719	\$128,578	\$48,859
100		Martin	\$3,750	\$750	\$2,833	\$17,500		\$45,655	\$70,488	\$220,308	\$149,820
101		Okeechobee	\$7,500	\$1,500	\$1,941	\$500		\$2,626	\$14,067	\$47,489	\$33,422
102		St Lucie	\$42,500	\$3,000	\$4,285	\$6,500		\$190,668	\$246,953	\$381,584	\$134,631
103	<b>19 Total</b>		<b>\$67,250</b>	<b>\$6,750</b>	<b>\$23,277</b>	<b>\$28,854</b>		<b>\$285,096</b>	<b>\$411,227</b>	<b>\$777,959</b>	<b>\$366,732</b>
104											
105		Charlotte	\$11,250	\$2,250		\$13,500		\$20,607	\$47,607	\$157,326	\$109,719
106		Collier	\$39,000			\$20,000		\$47,867	\$106,867	\$285,925	\$179,058
107		Glades				\$1,500		\$42,902	\$44,402	\$14,261	-\$30,141
108		Hendry	\$4,500			\$8,500		\$14,220	\$27,220	\$67,811	\$40,591
109		Lee	\$53,242	\$11,250	\$1,191	\$217,750		\$285,343	\$568,776	\$514,824	-\$53,952
110	<b>20 Total</b>		<b>\$107,992</b>	<b>\$13,500</b>	<b>\$1,191</b>	<b>\$261,250</b>		<b>\$410,939</b>	<b>\$794,872</b>	<b>\$1,040,147</b>	<b>\$245,275</b>
111	<b>Grand Total</b>		<b>\$3,189,837</b>	<b>\$358,096</b>	<b>\$284,406</b>	<b>\$2,483,100</b>	<b>\$5,250</b>	<b>\$8,370,641</b>	<b>\$14,691,330</b>	<b>\$17,598,344</b>	<b>\$2,907,014</b>

**APPENDIX C: Voca Grant Awards  
By Judicial Circuit and Program Title**

<b>Judicial Circuit</b>	<b>Program Title</b>	<b>Amount Received</b>
<b>First</b>	Emerald Coast Children's Advocacy Center, Inc.	\$ 99,031.00
	FavorHouse of Northwest Florida, Inc.	\$ 84,032.00
	Gulf Coast Kid's House, Inc.	\$ 17,000.00
	Lakeview Center, Inc.	\$ 74,229.00
	Legal Services of North Florida, Inc. First Judicial Circuit	\$ 72,606.00
	Lutheran Services Florida, Inc.	\$ 150,018.00
	Northwest Florida Comprehensive Services for Children Inc., d.b.a. 90Works	\$ 170,224.00
	Northwest Florida Legal Services, Inc.	\$ 45,000.00
	Santa Rosa County Sheriff's Office	\$ 38,410.00
	Santa Rosa Kids' House, Inc.	\$ 38,252.00
	Walton County Sheriff's Office	\$ 53,000.00
	Shelter House, Inc.	\$ 110,008.00
	State Attorney's Office, First Judicial Circuit	\$ 131,860.00
	<b>TOTAL</b>	<b>\$ 1,083,670.00</b>
	<b>Second</b>	Children's Home Society of Florida, Second Judicial Circuit
Franklin County Sheriff's Office		\$ 21,094.00
Gadsden County Sheriff's Office		\$ 45,000.00
Legal Services of North Florida, Inc. Second Judicial Circuit		\$ 75,447.00
Leon County Sheriff's Office		\$ 48,023.00
Liberty County Sheriff's Office		\$ 43,065.00
Refuge House Inc., Second Judicial Circuit		\$ 187,446.00
Turn About, Inc. of Tallahassee		\$ 106,081.00
Wakulla County Sheriff's Office		\$ 97,698.00
State Attorney's Office, Second Judicial Circuit		\$ 217,284.00
Tallahassee Urban League, Inc.		\$ 37,842.00
The Center for Independent Living of North Florida, Inc. d.b.a. Ability 1st		\$ 48,372.00
<b>TOTAL</b>		<b>\$ 1,098,846.00</b>
<b>Third</b>	Another Way, Inc. Third Judicial Circuit	\$ 171,182.00
	Chances for Children	\$ 46,409.00
	City of Live Oak Police Department	\$ 39,827.00
	Madison County Sheriff's Office	\$ 41,838.00
	Refuge House Inc., Third Judicial Circuit	\$ 84,544.00
	Three Rivers Legal Services, Inc. Third Judicial Circuit	\$ 42,900.00
	Vivid Visions, Inc.	\$ 28,321.00
	Voices for Children of the Suwannee Valley, Inc.	\$ 139,920.00
	State Attorney's Office, Third Judicial Circuit	\$ 210,065.00
	Suwannee County Sheriff's Office	\$ 38,775.00
	<b>TOTAL</b>	<b>\$ 843,781.00</b>

**APPENDIX C: Voca Grant Awards  
By Judicial Circuit and Program Title**

<b>Judicial Circuit</b>	<b>Program Title</b>	<b>Amount Received</b>
<b>Fourth</b>	City of Jacksonville Recreation and Community Services Department Victim Services Cen	\$ 82,149.00
	Clay County Sheriff's Office	\$48,532.00
	Compassionate Families, Inc.	\$ 33,968.00
	Hubbard House, Inc., Fourth Judicial Circuit	\$ 299,442.00
	Jacksonville Area Legal Aid, Inc.	\$ 80,090.00
	Jacksonville Sheriff's Office	\$51,402.00
	Micah's Place, Inc.	\$ 97,196.00
	Nassau County School District	\$ 85,558.00
	Nassau County Sheriff's Office	\$ 41,602.00
	Quigley House, Inc.	\$ 171,183.00
	University of Florida Board of Trustees for the Benefit of Department of Pediatrics, Jacksonville	\$ 518,203.00
	Women's Center of Jacksonville, Inc.	\$ 156,105.00
	State Attorney's Office, Fourth Judicial Circuit	\$ 197,008.00
	<b>TOTAL</b>	<b>\$ 1,862,438.00</b>
	<b>Fifth</b>	Citrus County Abuse Shelter Association, Inc.
Citrus County Sheriff's Office		\$ 73,621.00
City of Ocala Police Department		\$ 54,382.00
Community Legal Services of Mid-Florida, Inc., Fifth Judicial Circuit		\$ 45,000.00
Creative Services, Inc. (Ocala Domestic Violence/Sexual Assault Center)		\$ 242,239.00
Haven of Lake & Sumter Counties, Inc.		\$ 268,039.00
Hernando County Sheriff's Office		\$ 38,878.00
Lake Sumter Children's Advocacy Center		\$ 102,619.00
Marion County Children's Advocacy Center Inc., Kimberly's Cottage		\$ 106,491.00
Marion County Sheriff's Office		\$ 41,214.00
Mid Florida Community Services, Inc.		\$ 36,772.00
Salvare, Inc. d.b.a. Dawn Center of Hernando County		\$ 153,573.00
University of Florida Board of Trustees for the Benefit of Department of Pediatrics, Gainesville		\$ 124,250.00
State Attorney's Office, Fifth Judicial Circuit		\$ 90,584.00
Sumter County Sheriff's Office		\$ 51,141.00
<b>TOTAL</b>		<b>\$ 1,515,764.00</b>
<b>Sixth</b>	Area Agency on Aging of Pasco-Pinellas, Inc.	\$ 79,546.00
	Bay Area Legal Services, Inc. Sixth Judicial Circuit	\$ 60,300.00
	CASA Community Action Stops Abuse, Inc.	\$ 111,000.00
	City of New Port Richey Police Department	\$ 29,054.00
	Pasco County Sheriff's Office	\$ 41,868.00
	Pasco Kids First, Inc.	\$ 243,343.00
	Religious Community Services, Inc.	\$ 147,500.00
	The Salvation Army, a Georgia Corporation for the Salvation Army of West Pasco, Florida	\$ 65,436.00
	State Attorney's Office, Sixth Judicial Circuit	\$ 47,127.00
	Suncoast Center, Inc.	\$ 298,430.00
	Sunrise of Pasco County, Inc.	\$ 220,252.00
	<b>TOTAL</b>	<b>\$ 1,343,856.00</b>

**APPENDIX C: Voca Grant Awards  
By Judicial Circuit and Program Title**

<b>Judicial Circuit</b>	<b>Program Title</b>	<b>Amount Received</b>	
<b>Seventh</b>	City of Daytona Beach Police Department	\$ 38,499.00	
	City of DeLand Police Department	\$ 46,245.00	
	City of Ormond Beach	\$ 45,049.00	
	Community Legal Services of Mid-Florida Inc., Seventh Judicial Circuit	\$ 137,109.00	
	County of Volusia	\$ 96,832.00	
	Domestic Abuse Council, Inc.	\$ 89,585.00	
	Edgewater Police Department	\$ 35,000.00	
	Flagler Beach Police Department	\$ 67,303.00	
	Flagler County Sheriff's Office	\$ 39,640.00	
	Flagler Ecumenical Social Service Center, Inc. d.b.a. Family Life Center	\$ 58,960.00	
	Halifax Health Hospice of Volusia/Flagler	\$ 35,153.00	
	Lee Conlee House, Inc.	\$ 104,717.00	
	New Smyrna Beach Police Department	\$ 71,224.00	
	Palatka Police Department	\$ 37,942.00	
	Port Orange Police Department	\$ 59,786.00	
	Florida Department of Health Putnam County Health Department	\$ 177,389.00	
	Putnam County Sheriff's Office	\$ 88,212.00	
	Safety Shelter of St. Johns County, Inc., d.b.a. Betty Griffin House	\$ 196,032.00	
	State Attorney's Office, Seventh Judicial Circuit	\$ 157,754.00	
	St. Johns County Sheriff's Office	\$ 75,023.00	
	The House Next Door, Inc.	\$ 119,313.00	
<b>TOTAL</b>	<b>\$ 1,776,767.00</b>		
<b>Eighth</b>	Alachua County Board of Commissioners Victims Services & Rape Crisis Center	\$ 152,065.00	
	Alachua County Sheriff's Office	\$ 104,230.00	
	Another Way, Inc. Eighth Judicial Circuit	\$ 89,476.00	
	Baker County Sheriff's Office	\$ 41,136.00	
	Bradford County Sheriff's Office	\$ 36,923.00	
	Child Advocacy Center, Inc.	\$ 104,322.00	
	City of Starke Police Department	\$ 37,068.00	
	Hubbard House Inc., Eighth Judicial Circuit	\$ 35,824.00	
	Levy County Sheriff's Office	\$ 48,817.00	
	Peaceful Paths, Inc.	\$ 162,873.00	
	Three Rivers Legal Services, Inc. Eighth Judicial Circuit	\$ 42,900.00	
	Union County Sheriff's Office	\$ 36,042.00	
	State Attorney's Office, Eighth Judicial Circuit	\$ 238,319.00	
	Women's Center of Jacksonville, Inc.	\$47,197.00	
	<b>TOTAL</b>	<b>\$ 1,177,192.00</b>	
	<b>Ninth</b>	Coalition for the Homeless of Central Florida, Inc.	\$ 95,214.00
		Community Initiatives, Inc., D.B.A. Children's Advoacy Center Osceola	\$ 70,000.00
		Community Legal Services of Mid-Florida, Inc., Ninth Judicial Circuit	\$ 67,038.00
Harbor House of Central Florida		\$ 195,523.00	
Help Now of Osceola, Inc.		\$ 102,861.00	
Kissimmee Police Department		\$ 56,224.00	
Orlando Health, Inc.		\$ 237,633.00	
Osceola County Board of County Commissioners		\$ 63,253.00	
University of Central Florida		\$ 42,302.00	
Victim Service Center of Central Florida, Inc., Ninth Judicial Circuit		\$ 157,319.00	
State Attorney's Office, Ninth Judicial Circuit		\$ 298,396.00	
Orange County Sheriff's Office		\$ 11,800.00	
<b>TOTAL</b>		<b>\$ 1,397,563.00</b>	

**APPENDIX C: Voca Grant Awards  
By Judicial Circuit and Program Title**

<b>Judicial Circuit</b>	<b>Program Title</b>	<b>Amount Received</b>
<b>Tenth</b>	Children's Home Society of Florida, Tenth Judicial Circuit	\$ 75,492.00
	Grady Judd as Sheriff of Polk County, Florida	\$ 114,842.00
	Highlands County Board of County Commissioners	\$ 99,655.00
	Lakeland Police Department	\$ 101,214.00
	Peace River Center	\$ 146,760.00
	City of Wauchula Police Department	\$ 39,099.00
	<b>TOTAL</b>	<b>\$ 577,062.00</b>
	<b>Eleventh</b>	City of Miami Beach Police Department
City of Homestead		\$ 46,499.00
City of Miami Police Department		\$ 32,467.00
City of Miami Gardens		\$ 32,760.00
City of North Miami		\$ 52,851.00
City of North Miami Beach		\$ 58,007.00
Dade County Legal Aid Society		\$ 91,067.00
Hialeah Police Department		\$ 46,463.00
Kristi House, Inc.		\$ 226,912.00
Miami-Dade Advocate for Victims Program		\$ 78,430.00
Miami-Dade County Police Department		\$ 122,848.00
University of Miami Child Protection Team		\$ 35,772.00
Victim Response, Inc. The Lodge		\$ 78,561.00
State Attorney's Office, Eleventh Judicial Circuit		\$ 208,362.00
<b>TOTAL</b>		<b>\$ 1,182,130.00</b>
<b>Twelfth</b>		Arcadia Police Department
	Child Protection Center, Inc.	\$ 245,800.00
	HOPE Family Services, Inc.	\$ 195,832.00
	Manatee Children's Services, Inc.	\$ 76,368.00
	Manatee County Sheriff's Office	\$ 105,061.00
	Manatee Glens Corporation	\$ 127,377.00
	Safe Place and Rape Crisis Center, Inc.	\$ 195,976.00
	Sarasota County Sheriff's Office	\$ 84,332.00
	City of Sarasota Police Department	\$ 46,793.00
	<b>TOTAL</b>	<b>\$ 1,106,743.00</b>

**APPENDIX C: Voca Grant Awards  
By Judicial Circuit and Program Title**

<b>Judicial Circuit</b>	<b>Program Title</b>	<b>Amount Received</b>
<b>Thirteenth</b>	Bay Area Legal Services, Inc. Thirteenth Judicial Circuit	\$ 64,745.00
	The Crisis Center of Tampa Bay, Inc.	\$ 281,851.00
	MADD Hillsborough County	\$ 49,427.00
	The Spring of Tampa Bay, Inc.	\$ 158,183.00
	Thirteenth Judicial Circuit Administrative Office of the Courts, Children's Advocacy Center	\$ 57,916.00
	University of South Florida Board of Trustees a public body corporate for its College of Medicine	\$ 120,880.00
	The Life Center of the Suncoast, Inc.	\$ 60,000.00
	<b>TOTAL</b>	<b>\$ 793,002.00</b>
	<b>Fourteenth</b>	Bay County Sheriff's Office
Calhoun County Sheriff's Office		\$ 46,225.00
Gulf Coast Children's Advocacy Center, Inc.		\$ 179,033.00
Holmes County Sheriff's Office		\$ 29,896.00
Legal Services of North Florida, Inc. Fourteenth Judicial Circuit		\$ 64,349.00
Washington County Sheriff's Office		\$ 37,952.00
State Attorney's Office, Fourteenth Judicial Circuit		\$ 248,781.00
<b>TOTAL</b>		<b>\$ 635,811.00</b>
<b>Fifteenth</b>	Young Women's Christian Association of Palm Beach County	\$ 21,335.00
	Aid to Victims of Domestic Abuse, Inc.	\$ 81,183.00
	Area Agency on Aging Palm Beach - Treasure Coast Inc., 15th J.C.	\$ 110,624.00
	Child Protection Team of Palm Beach, Inc.	\$ 65,794.00
	State Attorney's Office, Fifteenth Judicial Circuit	\$ 349,923.00
	City of Riviera Beach Police Department	\$ 53,974.00
	Coalition for Independent Living Options, Inc., Fifteenth Judicial Circuit	\$ 57,480.00
	Legal Aid Society of Palm Beach County, Inc.	\$ 72,312.00
	Palm Beach County Board of County Commissioners, Public Safety Department	\$ 139,378.00
	Palm Beach County Sheriff's Office	\$ 63,223.00
	The Center for Family Services of Palm Beach County, Inc.	\$ 97,950.00
	The Children's Place at Home Safe, Inc.	\$ 61,259.00
	City of Boynton Beach	\$ 56,595.00
<b>TOTAL</b>	<b>\$ 1,231,030.00</b>	
<b>Sixteenth</b>	Domestic Abuse Shelter, Inc.	\$ 339,020.00
	Florida Council Against Sexual Violence, Inc.	\$ 111,330.00
	Monroe County Sheriff's Office	\$ 248,902.00
	University of Miami Child Protection Team, Monroe County Project	\$ 34,998.00
	State Attorney's Office, Sixteenth Judicial Circuit	\$ 59,913.00
<b>TOTAL</b>	<b>\$ 794,163.00</b>	

**APPENDIX C: Voca Grant Awards  
By Judicial Circuit and Program Title**

<b>Judicial Circuit</b>	<b>Program Title</b>	<b>Amount Received</b>
<b>Seventeenth</b>	Broward County Sheriff's Office	\$ 63,614.00
	City of Hollywood Police Department	\$ 56,951.00
	City of Pembroke Pines	\$ 17,918.00
	Lauderhill Police Department - Victim Services	\$ 50,354.00
	Women In Distress of Broward County, Inc.	\$ 121,014.00
	State Attorney's Office, Seventeenth Judicial Circuit	\$ 210,378.00
	City of Margate Police Department	\$ 39,308.00
	City of Miramar	\$ 49,900.00
	<b>TOTAL</b>	<b>\$ 609,437.00</b>
	<b>Eighteenth</b>	Brevard County Sheriff's Office
City of Melbourne		\$ 37,224.00
City of Titusville Police Department		\$ 51,998.00
Cocoa Police Department		\$ 53,256.00
Family Counseling Center of Brevard, Inc.		\$ 14,133.00
Florida Institute of Technology, Family Learning Program		\$ 56,144.00
Kids House of Seminole, Inc. Children's Advocacy Center		\$ 134,266.00
Palm Bay Police Department		\$ 53,370.00
Seminole County Sheriff's Office		\$ 76,535.00
Seminole County Victims' Rights Coalition, Inc., d.b.a., Safehouse of Seminole		\$ 172,573.00
Serene Harbor, Inc.		\$ 79,891.00
South Brevard Women's Center, Inc.		\$ 133,587.00
Space Coast Health Foundation, Inc.		\$ 85,727.00
State Attorney's Office, Eighteenth Judicial Circuit		\$ 336,851.00
The Salvation Army, a Georgia Corporation d.b.a. The Salvation Army Brevard County Domestic Violence Program		\$ 57,042.00
<b>TOTAL</b>		<b>\$ 1,460,779.00</b>
<b>Nineteenth</b>		Area Agency on Aging Palm Beach/Treasure Coast, Inc., 19th Judicial Circuit
	Children's Home Society, Treasure Coast Division, Child Protection Team	\$ 9,744.00
	City of Port St. Lucie	\$ 65,645.00
	Coalition for Independent Living Options, Inc., Nineteenth Judicial Circuit	\$ 51,192.00
	Fort Pierce Police Department	\$ 41,727.00
	Hibiscus Children's Center, Inc.	\$ 69,194.00
	Indian River County Sheriff's Office	\$ 42,596.00
	Martha's House, Inc.	\$ 119,032.00
	Martin County Sheriff's Office	\$ 57,704.00
	SafeSpace, Inc.	\$ 100,533.00
	Tykes & Teens, Inc.	\$ 32,702.00
State Attorney's Office, Nineteenth Judicial Circuit	\$ 337,221.00	
<b>TOTAL</b>	<b>\$ 987,371.00</b>	

**APPENDIX C: Voca Grant Awards  
By Judicial Circuit and Program Title**

<b>Judicial Circuit</b>	<b>Program Title</b>	<b>Amount Received</b>	
<b>Twentieth</b>	Abuse Counseling and Treatment, Inc.	\$ 202,403.00	
	Center for Abuse and Rape Emergencies of Charlotte County, Inc.	\$ 143,450.00	
	Children's Advocacy Center of Southwest Florida	\$ 279,955.00	
	City of Cape Coral Police Department	\$ 99,008.00	
	Collier County Child Advocacy Council, Inc. Child Protection Team	\$ 276,722.00	
	Collier County Sheriff's Office	\$ 131,681.00	
	Hendry County Sheriff's Office	\$ 35,709.00	
	Lee County Sheriff's Office	\$ 61,932.00	
	Project HELP, Inc.	\$ 195,775.00	
	SAWCC, Inc., The Shelter for Abused Women and Children	\$ 201,188.00	
	State Attorney's Office, Twentieth Judicial Circuit	\$ 105,795.00	
	<b>TOTAL</b>	<b>\$ 1,733,618.00</b>	
	<b>Statewide</b>	Florida Coalition Against Domestic Violence, Child Protective Investigation Unit (CPI) Project	\$ 351,510.00
		Florida Coalition Against Domestic Violence, Disabilities	\$ 82,807.00
Florida Coalition Against Domestic Violence, InVest		\$ 90,982.00	
Florida Coalition Against Domestic Violence, Safetynet		\$ 117,321.00	
Florida Commission on Offender Review		\$ 60,558.00	
Mothers Against Drunk Driving MADD Florida		\$ 208,153.00	
Victim Assistance Travel Program		\$ 87,133.00	
Office of the Attorney General, VOCA Funded Advocates		\$ 137,501.00	
Florida Coalition Against Domestic Violence		\$ 148,838.00	
<b>TOTAL</b>		<b>\$1,284,803.00</b>	
<b>GRAND TOTAL</b>	<b>\$24,495,826.00</b>		

**Appendix D: Crime Stoppers and Urban League Grants  
by Program Title and Award Amount  
July 1, 2015 - June 30, 2016**

Program Title	Award Amount
Alachua County Crime Stoppers, Inc. (Alachua & Gilchrist)	\$68,997
Crime Stoppers of Holmes County, Inc.	\$18,600
Emerald Coast Crime Stoppers, Inc.(Okaloosa, Walton)	\$131,944
Gulf Coast Crime Stoppers, Inc.(Escambia)	\$79,914
Santa Rosa County Crime Stoppers, Inc.	\$51,661
Big Bend Crime Stoppers, Inc. (Franklin, Liberty, Wakulla, Leon, Jefferson, Gadsden, Taylor)	\$92,769
Hernando County Crime Stoppers, Inc.	\$48,673
Crime Stoppers of Columbia County, Inc.	\$16,549
Crime Stoppers of Hamilton County, Inc.	\$0
Pinellas County Board of County Commissioners (Pinellas)	\$186,276
Crime Stoppers of Suwannee County, Inc.	\$13,712
First Coast Crime Stoppers, Inc. (Clay, Duval, Nassau, Union, Bradford, Baker)	\$338,378
Crime Stoppers of Marion County, Inc.	\$123,771
Central Florida CrimeLine, Inc. (Lake, Sumter, Orange, Osceola, Brevard, Seminole)	\$598,570
Crime Stoppers of Northeast Florida, Inc. (Volusia, Putnam, Flagler, St. Johns)	\$197,658
Crime Stoppers of Levy County, Florida, Inc.	\$17,454
Heartland Crime Stoppers, Inc. (Polk, Hardee, Highlands)	\$219,129
Crime Stoppers of Miami Dade County, Inc. (Miami-Dade, Monroe)	\$471,124
Crime Stoppers of Manatee County, Inc.	\$53,606
Crime Stoppers of Sarasota County, Inc.	\$85,060
Hillsborough County Board of County Commissioners (Hillsborough)	\$0
Chipola Crime Stoppers, Inc.	\$23,189
Panhandle Crime Stoppers, Inc. (Bay, Gulf)	\$68,407
Crime Stoppers of Palm Beach County, Inc.	\$147,281
Treasure coast Crime Stoppers, Inc. (Martin, St. Lucie, Okeechobee, Indian River)	\$196,538
Crime Stopper Council of Broward County, Inc.	\$421,192
Southwest Florida Crime Stoppers, Inc. (Collier, Hendry, Glades, Lee, Charlotte)	\$185,566
Crime Stoppers of Tampa Bay, Inc. (Pasco)	\$535,472
Crime Stoppers of Citrus County, Inc.	\$29,585
Crime Stoppers of Madison County, Inc	\$0
Crime Stoppers of Washington County, Inc.	\$5,496
<b>Total</b>	<b>\$4,426,570</b>
Program Title	Award Amount
Pinellas County Urban League & The Florida Consortium of Urban League Affiliates (which include Urban League of Broward County, Inc., Pinellas County Urban League, Inc., Tallahassee Urban League, Inc., Metropolitan Orlando Urban League, Inc., Urban League of Greater Miami, Inc., Jacksonville Urban League, Inc., Urban League of Palm Beach County, Inc., Derrick Brooks Charities (Tampa, Florida)	\$3,179,247
<b>Total UL Award 2015-2016</b>	<b>\$3,179,247</b>

**APPENDIX E: 1-800 CALLS  
INFORMATION REFERRAL**

1-800 CALLS													
July 1, 2015 - June 30, 2016													
	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June	Totals
<b>CALLS RESOLVED:</b>													
Victim Compensation	2,372	2,537	2,464	2,684	2,190	2,647	2,650	2,691	2,306	2,957	2,145	2,621	30,264
Spanish Calls	0	0	0	0	16	78	78	109	90	118	60	54	603
Provider Inquiries	795	571	0	2,627	1,817	2,040	2,184	1,345	43	2,293	1,247	841	15,803
Non ACD Incoming Calls	1,062	1,051	2,248	2,722	774	973	1,125	1,641	1,406	1,829	1,409	1,518	17,758
Outgoing External Calls	3,412	4,269	4,706	3,889	3,234	3,350	3,449	3,688	3,679	4,955	4,086	1,500	44,217
Outgoing Internal Calls	1,301	1,155	1,127	1,393	1,035	1,213	1,322	1,776	1,634	1,902	1,343	4,287	19,488
<b>Totals</b>	<b>8,942</b>	<b>9,583</b>	<b>10,545</b>	<b>13,315</b>	<b>9,066</b>	<b>10,301</b>	<b>10,808</b>	<b>11,250</b>	<b>9,158</b>	<b>14,054</b>	<b>10,290</b>	<b>10,821</b>	<b>128,133</b>
<b>Non-Claim Related Inquiries &amp; Referrals</b>													
General	571	733	726	769	596	699	641	642	683	717	649	694	8,120
402	11	7	4	5	6	15	11	8	19	9	7	3	105
ACP	5	11	10	6	5	12	10	14	13	13	12	11	122
Capital	0	0	0	1	0	0	1	0	0	0	0	1	3
Appellate	0	1	0	1	0	0	0	2	0	1	0	0	5
<b>Totals</b>	<b>587</b>	<b>752</b>	<b>740</b>	<b>782</b>	<b>607</b>	<b>726</b>	<b>663</b>	<b>666</b>	<b>715</b>	<b>740</b>	<b>668</b>	<b>709</b>	<b>8,355</b>

## **Office of Attorney General Pam Bondi**

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