

OFFICE OF
ATTORNEY GENERAL
PAM BONDI
DEPARTMENT OF
LEGAL AFFAIRS



DIVISION OF
VICTIM
SERVICES
AND
CRIMINAL
JUSTICE
PROGRAMS

ANNUAL
REPORT
2017-2018



STATE OF FLORIDA

PAM BONDI
ATTORNEY GENERAL

December 20, 2018

Dear Governor Scott, President Galvano, and Speaker Oliva:

It is my privilege to present to you the 2017-2018 Annual Report for the Division of Victim Services as required by Section 960.045(1)(c), Florida Statutes. The annual report gives a comprehensive overview of our programs along with statistics outlining the Division's accomplishments.

In the past year, our Division has further developed and implemented our two new software programs. VANext, our new program for the Victim Compensation Bureau, went live in late 2017 and allows for more efficient processing of crime victims' claims. The E-Grants program for our Advocacy and Grants Management Bureau has been fully implemented and will streamline the process of submission and tracking for our sub-grantees. The E-Grants program is also in its final stage of development for use with our Crime Stoppers Grant Program and FCPTI conference registrations in our Criminal Justice Bureau.

We were also able to use the practical knowledge gained in our response to the mass shootings at the Pulse Nightclub in 2016 and the Las Vegas Route 91 Harvest Music Festival in 2017 to work much more effectively with the attacks on Marjory Stoneman Douglas High School and the Jacksonville Landing in 2018.

As always, The Division of Victim Services is committed to providing the best possible service to the citizens and visitors of the state of Florida.

Sincerely,

A handwritten signature in blue ink that reads "Pam Bondi".

Pam Bondi
Attorney General

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INTRODUCTION

This report covers fiscal year (FY) 2017-2018 (July 1, 2017, through June 30, 2018) and includes an overview of the program functions and serves as the annual report mandated by Section 960.045(1)(c), Florida Statutes (F.S.)

All programs administered by the Division of Victim Services and Criminal Justice Programs are included in this annual report. The division is comprised of the bureaus of Advocacy and Grants Management, Criminal Justice Programs, and Victim Compensation.

STATUTORY AUTHORITY

Address Confidentiality Program	§§741.401 -741.4651, F.S
Convenience Business Security Act	§§812.1701- 812.176, F.S.
Council on the Social Status of Black Men and Boys	§16.615, F.S.
Crime Stoppers Grants	§16.555, F.S.
Crimes Compensation Act	§§960.01 - 960.28, F.S.
Florida Crime Prevention Training Institute	§16.54, F.S.
Victim Assistance	§§960.001 – 960.003, F.S.
Victims of Crime Act Grants	34 U.S.C.A. §20101, et seq.

PROGRAM FUNDING

Crimes Compensation Trust Fund (CTCF)

The Crimes Compensation Trust Fund (CTCF), authorized by §960.21, F.S., receives offender-generated federal and state dollars to provide services to crime victims. Pursuant to §938.03, §938.04, §775.0835, and §775.089, F.S., funding is derived from court-ordered assessments from offenders, including a mandatory court cost, a surcharge on fines, restitution, and subrogation, when appropriate. The federal Victims of Crime Act (VOCA) is administered by the United States Department of Justice, Office of Justice Programs, Office for Victims of Crime. VOCA funds awarded to Florida during FY 2017-2018 totaled \$121,319,117 (\$115,217,117 for assistance grants and \$6,102,000 for victim compensation). Total CTCF receipts and expenditures during FY 2017-2018 are shown in the following chart:

<u>Cash Receipts and Disbursements by Trust Fund</u>	<u>06/30/2017 Balance</u>	<u>Receipts</u>	<u>Disbursements</u>	<u>06/30/2018 Balance</u>
Crime Stoppers	\$8,687,485	\$3,786,380	(\$3,308,986)	\$9,164,879**
Crimes Compensation	\$11,991,745	\$15,366,147	***(\$17,486,389)	\$9,871,503
Federal Grants (VOCA)	(\$1,811,154)	\$65,861,366	(\$65,762,283)	(\$1,712,071)*
Florida Crime Prevention Training Institute	\$737,5770	\$856,756	(\$624,263)	\$970,070
*pending draw from federal grants trust fund;				
as of 7/1/2018, \$4,282,258, has been encumbered through 6/30/2019; *includes administrative costs				
Source: Cash Receipts and Disbursements Report, State Comptroller's Office				

General categories for receipts include, but are not limited to, grants and donations, fines, forfeitures, judgments, restitution, subrogation, refunds, and warrant cancellations. Expenditure categories include, but are not limited to, awards to claimants, grants, salaries and benefits, risk management, refunds, as well as other administrative and support services costs.

Appendix A provides a breakdown of state collections into the trust fund by source, county and judicial circuit. The primary source of revenue is the mandated \$50 court cost, accounting for 75 percent of the funding received from state (non-federal) sources. The clerk of the court retains \$1 for administrative purposes and forwards the remaining \$49 for deposit into the CCTF. Appendix B provides a breakdown of benefit payments made by county and judicial circuit.

Crime Stoppers Trust Fund

Authorized by §16.555, F.S., the Crime Stoppers Trust Fund (CSTF) provides funding for eligible crime stopper organizations in their crime fighting programs which provide a mechanism for private citizens to retain their anonymity when providing information to law enforcement relating to unsolved crimes. Section 938.06, F.S., imposes an additional surcharge of \$20 on fines for criminal offenses, which is collected by the clerks of the courts to be deposited into the CSTF, with the clerk of the court retaining \$3 as a service charge. Total CSTF receipts and expenditures during FY 2017-2018 are shown in the chart on page one.

Florida Crime Prevention Training Institute (FCPTI) Trust Fund

Authorized by §16.54, F.S., the FCPTI Trust Fund is self-sustaining and is funded by tuition payments paid by training program participants. Total FCPTI receipts and expenditures during FY 2017-2018 are shown in the chart on page one.

Council on the Social Status of Black Men and Boys (General Revenue)

The Council is funded through general revenue. For FY 2017-2018 the Council received a recurring \$21,400 for an OPS position in Victim Services and a recurring appropriation of \$50,000. These funds were allocated to the Office of the Attorney General for administrative staffing, travel, meeting costs, public notices, printing, and other operational expenses.

BUREAU OF ADVOCACY AND GRANTS MANAGEMENT

The bureau provides regional victim advocacy and appellate notification to victims of crime, and administers the address confidentiality program, multiple state grants and federal Victims of Crime Act (VOCA) assistance grants. As part of the outreach and clearinghouse functions, the bureau maintains a Victim Services Directory of victim service providers by judicial circuit, and maintains the Adult and Child Sexual Assault Protocols: Initial Forensic Physical Examination.

Address Confidentiality Program

Pursuant to §741.401 through §741.4651, and §97.0585, F.S., the Address Confidentiality Program (ACP) provides a substitute mailing address for relocated victims of domestic violence and stalking, with this office serving as legal agent for receipt of mail and service of process. In addition, staff provides training and certifies applicant assistants statewide to assist eligible victims in applying for participation in the program. This year's activities included:

Active participants	1383
Renewal applications processed	63
New applications processed	169

Advocacy

Regional victim advocates represent the Attorney General's Office throughout the state, providing a direct conduit between local victim services organizations and this office to promote the awareness of victims' rights. To advance the goal of ensuring these rights are afforded to the state's diverse populations, specific outreach initiatives are directed toward Haitian and Spanish speaking populations in south Florida. Additionally, regional victim advocates:

- Schedule and provide training to allied professionals related to Division of Victim Services programs, such as the Address Confidentiality Program, Victim Compensation, Identity Theft, Economic Crime, Domestic Violence Relocation, and Sexual Battery Relocation. In 2017-2018, 429 trainings/presentations were conducted for approximately 5,688 participants.
- In addition, more than 20,191 students and 195 parents attended 318 CyberSafety presentations.
- Troubleshoot victims' compensation claims in order to assist both victims of crime, service providers, and victim compensation analysts. In 2017-2018 technical assistance was provided for approximately 13,581 inquiries related to victim compensation claims.



- Provide direct assistance to victims by offering information and referral, crisis intervention, education related to the criminal justice system, and victim compensation assistance. In 2017-2018, more than 19,766 inquiries from victims and agencies were resolved.

Criminal Appellate Notification

Pursuant to §960.001, F.S., this office provides victim services at the appellate level. These services include notification to victims of the right to be present at relevant proceedings, accompaniment to court proceedings, explanation of the victim’s role in the judicial process, and explanation of the courts’ decisions. This year’s activities included:

- Over 9,239 services (accompaniment to court, letters to victims, electronic record of court proceedings, etc.) were provided.

Capital Appellate Notification

Pursuant to §960.001, F.S., this office informs surviving victims and next-of-kin of the right to be present at judicial proceedings in state and federal courts, offers advocacy and court accompaniment, explains victims’ rights in the executive clemency process, and coordinates special services during an active death warrant. This year’s activities involved:

- 509 survivors and next-of-kin served

Victims of Crime Act (VOCA) Assistance Grants

The federal VOCA assistance grant program offers funding to eligible public and private nonprofit organizations for use in responding to the emotional and physical needs of crime victims, assisting victims in stabilizing their lives after their victimization, helping victims to understand and participate in the criminal justice system, and providing victims with a measure of safety and security. The Bureau of Advocacy and Grants Management continued to administer the VOCA funding during the 2017-2018 federal fiscal year, October 1 through September 30. Appendix C is a listing of the amounts awarded for VOCA sub-grantees during 2017-2018.

The state’s allocation of the federal fund is based on Florida’s population in relation to all the other states and designated territories. Federal guidelines that govern the states’ use of VOCA funds may be viewed online at <https://www.ovc.gov/voca/vaguide.htm>. Additional program information is available online at <http://myfloridalegal.com>; select “Victims Advocacy” from the “About the Office” drop-down menu and then choose “Advocacy & VOCA Grants”.

The 2017-2018 VOCA activities	
Awarded	\$77,295,343
Grants Funded	262
Average Grant Amount	\$295,020
Victims Served through VOCA grants statewide	576,243

BUREAU OF CRIMINAL JUSTICE PROGRAMS

The Bureau of Criminal Justice Programs provides statewide public education and training programs for law enforcement personnel, school resource officers, victim advocates and other interested persons on crime prevention initiatives, school-based officer programs, victim advocacy and related criminal justice programs.

The Florida Crime Prevention Training Institute (FCPTI) was established (Section 16.54, F.S.) as part of the "HELP STOP CRIME" program, and is administered by the Bureau of Criminal Justice Programs.

In addition, the bureau administers the Crime Stoppers and Urban League grant programs, the annual National Conference on Preventing Crime in the Black Community, the Florida Council on the Social Status of Black Men and Boys, the Law Enforcement Death Benefits program, the Safe Neighborhoods Act, the Convenience Business Security Act, and the Florida Human Trafficking Summit.

Our website, www.fcpti.com allows us to market FCPTI nationally and allows for on-line course registrations. Currently, approximately 99% of all registrations are received from on line registration, which reduced the costs of paper and mailings.

The goals and objectives of FCPTI are:

- Develop and maintain a standardized, comprehensive crime prevention, victim services, and school resource officers training curriculum throughout the state.
- Keep victims, practitioners in the field of crime prevention, and school resource officers up to date on new prevention methods, ideas, and problems in crime prevention.
- Assist in making crime prevention an integral part of law enforcement and the community.
- Continually develop and implement new and innovative training programs.

Florida Crime Prevention Training Institute (FCPTI)

FCPTI courses are designed to provide comprehensive crime prevention training to Florida's law enforcement community, school resource officers, victim advocates, citizenry and industry to enable them to control crime by denying criminal opportunity and behavior. Authorized in Section 16.54, F.S., the FCPTI Revolving Trust Fund is self-sustaining and is funded by tuition payments paid by training program participants. Training schedules may be accessed at www.fcpti.com.

Numerous practitioner designation programs are offered to include: Crime Prevention, Crime Prevention Through Environmental Design, Elderly Crime, School Resource Officer (SRO), and Victim Services. In addition, this office provides a certification to law enforcement officers in Convenience Store Security. The Attorney General's Office is the primary source of training for crime prevention, victim services, elderly issues, and school resource officers (SRO) statewide and is a national leader in these fields.

Individuals trained by FCPTI play a vital role through community education in reducing crime and victimization statewide. Curriculum development is coordinated with the respective organizational entities to which they relate (i.e., Florida Association of School Resource



Officers, Florida Crime Prevention Association, Florida Department of Law Enforcement, and Florida Department of Education). This year's activities included:

Courses	60
Attendees	4016
Designations awarded	1094
Classroom hours	1473

Crime Prevention Practitioner Designation Training

The crime prevention practitioner designation (FCPP) is awarded to those individuals who successfully complete a series of three comprehensive crime prevention courses offered through FCPTI. The curriculum includes instruction in basic crime prevention, commercial crime prevention, and residential crime prevention. To maintain the designation, practitioners are required to attend refresher courses every three years. There are approximately 4400 crime prevention practitioners throughout the state. Over 25 percent of the state's law enforcement officers have received crime prevention training. Additionally, crime prevention training is evolving to respond to current trends and conditions. This year's activities included:

Courses	26
Attendees	1556
Designations awarded	197
Classroom Hours	729

Crime Prevention Through Environmental Design (CPTED) Practitioner Designation Training

In 2004, the designation of Florida Crime Prevention Through Environmental Design Practitioner (FCP) was made available to individuals who successfully completed sixty-four hours of comprehensive CPTED courses offered through FCPTI. Designed for crime prevention and community oriented policing officers, planners and architects, the designation provides officers and civilians with the skills necessary to deliver comprehensive CPTED programs to Florida's residential and commercial industry, as well as local government.

- 208 designations awarded

Elderly Services Practitioner Designation Training

In 1986, the Attorney General's Office began training on elder issues with a series of one-day workshops across the state on "Fraud Against the Elderly." This led to the design of a five-day "Crimes Against the Elderly" course that was eventually adopted by the Florida Department of Law Enforcement (FDLE) as an "Advanced" course. With a growing senior population, there was an increase in elderly criminal victimization such as financial exploitation, abuse and neglect. To meet the demand for further training and a designation, the Attorney General's Office expanded training for law enforcement and those professionals who interact with this population on a daily basis. These courses provide participants with

detailed information on the role of the law enforcement officer in combating senior crime, in establishing prosecutorial cases, and a comprehensive look at abuse and neglect.

To earn the Florida Elder Crime Practitioner Designation (FECPP), a participant must successfully complete eighty-eight hours of instruction offered through FCPTI within a period of three consecutive years. The requirement includes the forty-hour Crimes Against the Elderly course and two twenty-four hour courses.

School Resource Officer Practitioner Designation Training

The objective of the School Resource Officer (SRO) training is to enhance the skills of school-based professionals who deal with juvenile issues on a daily basis. The classes are designed for SROs, school administrators and staff, and other professionals who work with students in campus settings. The SRO curriculum includes an advanced training (i.e., salary incentive) course that has been approved by the Criminal Justice Standards and Training Commission. Officers have the opportunity to earn the SRO practitioner designation with completion of the basic SRO course and an additional 90 hours of FCPTI juvenile-related courses. 323 officers have obtained the designation since its inception in 1988. In addition, a new “SRO Specialist” program was developed for those SROs that cannot attend the required hours for a designation. This year’s SRO training activities included:

Courses	5
Attendees	218
Designations awarded	12
Classroom Hours	168

Victim Services Practitioner Designation Training

Victim training programs are designed for novice and veteran victim advocates and allied professionals to enhance crisis intervention skills and increase awareness of available services and resources. The curriculum consists of victim services practitioner designation classes, advanced advocate training, and issue briefings. The designation program (VSPD) is a five-day course designed to improve the knowledge, skills, and abilities of service providers. This designation is valid for four years and may be renewed by providing evidence of 24 hours of non-agency victim related training during the four-year period, including advanced advocate training. Approximately 5900 designations have been awarded since inception of the program in 1995. Advanced advocate training is designed to enhance the skills and abilities of experienced victim service providers. Issue briefings focus on current issues from a local perspective. This year’s victim services training included:

Courses	29
Attendees	1224
Designations awarded	689
Classroom Hours	576

National Conference on Preventing Crime in the Black Community



This annual national conference is a collaborative effort sponsored by this office to provide a focal point in Florida and around the nation on crime issues in the African-American community. Special attention is directed toward initiatives to curb youth violence and to protect victims of crime, and provides a unique opportunity for participants to share their views and experiences on relevant issues in the African-American community. The 2018 conference was held in Jacksonville, Florida, and attracted 1398 participants from 17 different states. The 2019 conference will undergo a name change to The Florida Office of Attorney General's National Conference on Preventing Crime and will be held in Tampa, Florida.

Statewide Council on Human Trafficking

The Attorney General's Office, in conjunction with the Statewide Council on Human Trafficking, Section 16.617 (4) (c), F.S., holds an annual statewide policy summit with an institution of higher learning. The Summit brings together local, state and national leaders working to eradicate all forms of trafficking. The one-day Summit brought together over 668 registrants. Throughout the day, attendees participated in targeted breakout sessions, workshops and training opportunities covering: legal/law enforcement, service delivery, policy and research, and medical/healthcare.

Leaders in our state are committed to making Florida a zero-tolerance state for human trafficking. Opportunities for collaboration created at the Human Trafficking Summit will allow Florida to continue working to protect victims, prevent trafficking and prosecute traffickers.

The 2018 Summit was held in Orlando, Florida and was attended by 668 participants. Leaders in the field were honored in the following categories: Survivor Advocate of the Year, Community Advocate of the Year, Prosecutor of the Year and Law Enforcement Official of the Year.

Council on the Social Status of Black Men and Boys

The division is tasked with administering the Council on the Social Status of Black Men and Boys, created by the 2006 Legislature. This nineteen-member council is charged with conducting a systematic study of the conditions affecting black men and boys including homicide rates, arrest and incarceration rate, poverty, violence, drug abuse, death rates, disparate annual income levels, health issues and school performance. The goal of the council is to propose measures to alleviate and correct the underlying causes of the conditions described above. The council is mandated to issue an annual report to discuss its findings, conclusions, and recommendations to the Governor, the President of the Senate, and the Speaker of the House.



Each member of the Council is appointed to a four - year term. The Council is required to meet quarterly with additional meetings to be held at the call of the chairperson or a majority of the Council members. This year's activities included:

Full Council Meetings	13
Executive Committee Meetings	10
ad hoc meetings	1
Day of Dialogue Meetings	3
Annual Report	1

Urban League Grant Program

The Florida Consortium of Urban League Affiliates received an appropriation of \$3,179,247, for the state fiscal year 2017-18, to develop and implement two proactive initiatives to address and impact crime in the black community. The programs operate in Fort Lauderdale, Jacksonville, Miami, Orlando, Saint Petersburg, Tallahassee, West Palm Beach and the Derrick Brooks Charities (Tampa).

The Black-on-Black Crime Prevention Program is a public awareness and education effort to motivate the black community to support, promote and participate in crime prevention programs and activities. The Youth Crime Prevention and Intervention Program targets specific proactive strategies and activities to address and impact the problem of juvenile crime and to foster collaboration and improve communication among various agencies serving youth. This year's activities with these two programs included:

Community residents/participants	29,900
Crime prevention related meetings, workshops, and conferences	7376
Out-of-agency contacts	6963
Volunteers	7151

Convenience Business Security

Passed in 1992 by the Florida Legislature, [The Convenience Business Security Act §812.171-§812.176, F.S.](#)) governs security standards for convenience businesses. The Office of the Attorney General is required by statute to review and approve the training curriculum used by convenience businesses for training their employees. Since the inception of the program, FCPTI has trained and certified approximately 400 law enforcement officers who make periodic inspections of the convenience businesses in their geographical areas. Violations are reported to and investigated by this office. Continued noncompliance may result in a fine of up to \$5,000 or an injunction for closure of the business.

The Convenience Business Security program has been unfunded since 1992 (See §812.171-§812.176, F.S.). Bureau staff continued to handle the administrative responsibilities of the Act. During FY 2017-2018 activities included:

Violation complaints processed	14
Technical assistance responses	223
Inspectors certified	25

Crime Stoppers Grant Program

Pursuant to Section 16.555, F.S., the Crime Stoppers Act is designed to enhance public awareness of crime prevention methods and train the public in personal safety principles. Section 938.06, F.S., imposes an additional surcharge of \$20 on fines for criminal offenses, which is collected by the clerks of the courts to be deposited into the Crime Stoppers Trust Fund. This funding is apportioned to eligible counties to improve and support the crime fighting programs through official Crime Stoppers organizations.



Number of tips received	59,568
Cases cleared	4,373
Arrests Made	3,057
Value of property recovered	\$1,195,741
Value of narcotics removed from the street	\$4,767,811
Number of rewards approved	3,970
Value of rewards approved	\$947,644
Value of rewards paid to tipsters	\$411,274

Highlights:

- Crime Stoppers of Miami Dade County, Inc., received a tip involving an armed robbery resulting in a felony murder. This tip led to the arrest of three individuals and they were charged with two counts of armed robbery, one count of felony murder, two counts of wearing a mask while committing a felony, three counts of aggravated battery and tampering with a witness.
- Crime Stoppers of Columbia County, Inc. received a tip in May of 2017, regarding a case on a possible suspect in an internet café robbery. This case was similar to a case involving two armed suspects that robbed the Treasure Island Café in Lake City, FL, where two employees were shot, and an undisclosed amount of cash was taken. Almost two months later, the same tipster provided additional information to their original tip, which identified the suspect in the first robbery as one of the suspects in the Treasure Island Café robbery/shooting. As a result of this tip, the suspect was apprehended in Georgia in August of 2018, and charged with armed robbery and aggravated battery with a deadly weapon. A warrant was also obtained for the second suspect.
- Central Florida Crimeline, Inc. received a tip in February 2018, concerning a possible planned kidnapping. The tip was immediately passed on to law enforcement, who quickly confirmed the suspect in the tip was a credible threat to the victim. Detectives immediately contacted the victim and special safeguards were put in place for their safety. Officers working the detail were given an intelligence bulletin concerning the suspect. The suspect was detained and arrested one block from the location of the victim with a large knife down the front of his pants right behind a belt buckle which would have allowed him to breach security. Law enforcement praised the tipster and Crimeline for foiling what could have been a significant violent attack. The suspect was charged with aggravated stalking with a credible threat.

- In March of 2018, the Crime Stopper Council of Broward County, Inc., received a tip regarding a suspect in a homicide that occurred in November of 2017. The suspect was arrested in Miami, when law enforcement attempted to serve a warrant for the murder of a victim found stuffed in the trunk of a burning car. After a long standoff, the suspect surrendered and was arrested.

Twenty-seven Crime Stoppers organizations currently serve sixty-one of Florida’s sixty-seven counties. The Crime Stoppers organizations and law enforcement agencies successfully investigate and solve crimes and remove criminals from our communities. The staff works closely with the Florida Association of Crime Stoppers, Inc., and the recipient organizations regarding use of the funds. The staff performs annual training and orientation to assist the organizations in understanding statutory and regulatory spending requirements of state funds. In addition, staff conducts on-site performance reviews and desk audits on grant recipients. All grant recipients receive an on-site monitoring visit a minimum of once every three years, regardless of the grant award amount. This year’s activities include:

Crime Stopper organizations funded	27
Awarded	\$4,423,532
Counties served	61

Law Enforcement Death Benefits

Pursuant to Section 112.19, F.S., this act requires the Bureau to adopt annual rules necessary to provide the adjusted amounts of benefits made available to survivors of law enforcement officers, etc., killed in the line of duty.

Any payments made shall consist of the statutory amount adjusted to reflect price level changes since the effective date of this act. The Bureau of Crime Prevention and Training shall by rule, adjust the statutory amount based on the Consumer Price Index for All Urban Consumers published by the United States Department of Labor. Adjustment shall be made July 1 of each year using the most recent month for which data are available at the time of the adjustment.

A link to the annual rule, along with the link to the entire statute, can be found on the FCPTI website at: <http://www.fcpti.com/fcpti.nsf/pages/LEDBP>.

The statutory amount for the period July 1, 2018 through June 30, 2019, is:

- (a) For those benefits paid or to be paid under paragraph (a) of subsection (2); \$65,641.62.
- (b) For those benefits paid or to be paid under paragraph (b) of subsection (2); \$65,641.62.
- (c) For those benefits paid or to be paid under paragraph (c) of subsection (2); \$197,875.61

BUREAU OF VICTIM COMPENSATION

Pursuant to §960.01 through §960.28, F.S., the Bureau of Victim Compensation administers assistance to victims of crime. The program processes various types of claims, which include victim compensation, property loss, domestic violence relocation, sexual battery relocation, human trafficking relocation and sexual assault forensic physical examinations. In addition, the bureau determines eligibility for state institution claims and administers a toll-free information and referral service.

Victim Compensation

Claims are received from crime victims who seek financial assistance with medical and mental health expenses; out-of-pocket reimbursement for medical or mental health treatment; economic losses which include lost wages, loss of support, and disability; funeral and burial expenses; domestic violence relocation, sexual battery relocation, human trafficking relocation and property loss. Program requirements are set forth in §960.065 through §960.14, F.S. Online resources, including the [Victim Compensation Brochure](#) and [How to File for Victims Compensation](#) are available to assist victims in seeking victim compensation benefits. This year's activities included:

7,850 Total Claims Received
5,048 Claims Approved
2,561 Claims Denied



Domestic Violence Relocation Assistance

In accordance with §960.198, F.S., this benefit provides financial assistance (up to \$1,500) to victims of domestic violence who are seeking to relocate to a safe environment. Each claim must meet the definition of domestic violence pursuant to §741.28(2), F.S., and requires the certification of a State of Florida certified domestic violence center. This year's activities included:

4,230 Total Claims Received
2,274 Claims Approved
1,480 Claims Denied

Property Loss

Pursuant to §960.195, F.S., this benefit (up to \$500) is provided to elderly persons or disabled adults who suffer a property loss that causes a substantial diminution in their quality of life. This year's activities included:

1,402 Total Claims Received
929 Claims Approved
433 Claims Denied

Sexual Battery Examinations

Section 960.28, F.S., authorizes the division to pay medical providers up to \$500 for an initial forensic physical examination of victims of alleged sexual offenses. The purpose of these examinations is to gather evidence for prosecution. This year's activities included:

4,648 Total Claims Received
4,065 Claims Approved
529 Claims Denied

Sexual Battery Relocation Assistance

In accordance with §960.199, F.S., this benefit provides financial assistance (up to \$1,500) to victims of sexual battery who are seeking to relocate to a safe environment. Each claim must meet the definition of sexual battery pursuant to §794.011(1)(h), F.S., and requires the certification of a State of Florida certified rape crisis center. This year's activities included:

558 Total Claims Received
322 Claims Approved
196 Claims Denied

Human Trafficking

In accordance with §960.196, F.S., this benefit provides financial assistance (up to \$1,500) to victims of human trafficking who are seeking to relocate to a safe environment. Each claim must meet the definition of human trafficking pursuant to §787.06(3)(b),(d),(f) or (g), F.S., and requires the certification of a State of Florida certified domestic violence or rape crisis center. This year's activities included:

23 Total Claims Received
5 Claims Approved
17 Claims Denied

Emergency Responder Death Benefit Claims

Pursuant to §960.194, F.S., the Emergency Responder Death Benefit program provides compensation up to a maximum of \$50,000 to the surviving spouse, child, parent or guardian, or sibling of a deceased emergency responder who is killed answering a call for service in the line of duty. Applications are filed through the responder's employer who verifies that at the time of crime, the victim was in the line of duty as an emergency medical technician, paramedic, firefighter, or law enforcement officer. This year's activities included:

5 Total Claims Received
5 Claims Approved
0 Claims Denied

Legal Counsel – Appeals

The claimant is notified of the division's decision in writing when the claim is determined to be ineligible. The claimant is granted the opportunity to appeal the decision within 60 days of the denial by submitting a petition which meets the requirements of the uniform rules of procedure, pursuant to

§120.569 or §120.57, F.S. A Notice of Rights form is included with each denial notice and may act as a petition. The claimant may submit additional evidence with the petition proving eligibility, and based on this new information, the claim may be reconsidered. When a satisfactory petition is received, it is reviewed to determine whether material facts are at issue which would require the evidence to be weighed by an impartial hearing officer in an evidentiary hearing. The claimant is granted an informal hearing and given the opportunity to make an oral presentation to the Division Director when there are no material facts at issue. This year’s activities included:

New Appeals	128
Appeals Closed	132
Final Orders Issued	7
Circuit Court Cases	0
Circuit Court Cases Resolved	0

Legal Counsel – Subrogation

Whenever a person files a claim for victim compensation benefits, he or she must sign the application form which includes a repayment requirement. That statement says that if the claimant (or person signing the application) receives a victim compensation award and also receives payment as a result of the same criminal incident from another source, he or she must repay any amount received from the Crimes Compensation Trust Fund. The statutory basis for this requirement is §960.16, F.S. This year’s subrogation activities included:

- 58 cases settled
- \$204,132 recovered

Information and Referral

The bureau maintains a toll-free information and referral service (1-800-226-6667) using an Automated Call Distribution phone system. Callers are provided access to general information regarding the compensation programs, eligibility and benefit criteria, claim status and payment information, and referrals to local victim services, criminal appeals, and the address confidentiality program. The bureau also maintains designated lines for treatment providers and bilingual callers. Information and referral services are provided Monday through Friday from 7:30 a.m. until 5:30 p.m. with an after-hours answering service available 24 hours a day.

During the 2017-18 SFY, 109,095 calls were processed.

State Institutions Claims

Pursuant to §402.181, F.S., the State Institutions Claims program provides restitution for property damages and direct medical expenses for injuries caused by shelter children or foster children, or escapees, inmates, or patients of state institutions under the Department of Children and Family Services, the Department of Health, the Department of Juvenile Justice, the Department of Corrections, or the Agency for Persons with Disabilities. This office approves eligibility for these claims and notifies

the claimant and the respective state agency of the decision. Payments are processed by the respective state agencies, based on funding provided by the Legislature. This year's activities included:

Claims received	338
Claims approved	270
Claims Denied	63

Appendices

**APPENDIX A: CRIMES COMPENSATION TRUST FUND
RECEIPTS BY JUDICIAL CIRCUIT AND COUNTY**

CRIMES COMPENSATION TRUST FUND COLLECTIONS							
July 1, 2017 - June 30, 2018							
Judicial Circuit	County	Surchage, Court Costs,				Refunds	Total
		Offense Fines	Restitution	Subrogation	Other		
1	ESCAMBIA	\$339,728	\$46,447				\$386,175
	OKALOOSA	\$263,435	\$18,952			\$750	\$283,137
	SANTA ROSA	\$157,862	\$9,497				\$167,359
	WALTON	\$69,441	\$5,972		\$300		\$75,713
	Total	\$830,466	\$80,868		\$300	\$750	\$912,384
2	FRANKLIN	\$15,520	\$975				\$16,495
	GADSDEN	\$32,313	\$4,781		\$569	\$140	\$37,803
	JEFFERSON	\$6,136	\$366			\$381	\$6,883
	LEON	\$226,131	\$15,736		\$2,997	\$500	\$245,365
	LIBERTY	\$5,573	\$331				\$5,904
	WAKULLA	\$22,635	\$2,941				\$25,576
	Total	\$308,308	\$25,131		\$3,566	\$1,021	\$338,026
3	COLUMBIA	\$58,535	\$9,971			\$1,013	\$69,519
	DIXIE	\$8,737	\$215				\$8,952
	HAMILTON	\$19,480	\$2,959			\$1,074	\$23,512
	LAFAYETTE	\$5,310	\$701				\$6,010
	MADISON	\$28,014	\$2,448		\$1,242		\$31,704
	SUWANNEE	\$32,012	\$7,192			\$2,254	\$41,458
	TAYLOR	\$24,014	\$1,536				\$25,550
	Total	\$176,101	\$25,022		\$1,242	\$4,341	\$206,705
4	CLAY	\$151,529	\$16,691				\$168,219
	DUVAL	\$744,259	\$152,305	\$33,958	\$5,153	\$5,860	\$941,534
	NASSAU	\$68,757	\$22,025				\$90,781
	Total	\$964,544	\$191,020	\$33,958	\$5,153	\$5,860	\$1,200,535
5	CITRUS	\$102,899	\$9,264		\$1,742	\$3	\$113,907
	HERNANDO	\$176,551	\$22,997		\$2,781	\$750	\$203,079
	LAKE	\$212,862	\$19,928		\$7,845		\$240,634
	MARION	\$260,893	\$43,772		\$1,102		\$305,767
	SUMTER	\$66,588	\$4,009		\$7,425	\$408	\$78,431
	Total	\$819,793	\$99,971		\$20,894	\$1,161	\$941,818
6	PASCO	\$316,813	\$37,641	\$8,676	\$7,311	\$185	\$370,626
	PINELLAS	\$710,030	\$89,318	\$3,529	\$7,435		\$810,312
	Total	\$1,026,844	\$126,959	\$12,205	\$14,746	\$185	\$1,180,938
7	FLAGLER	\$58,756	\$6,452				\$65,208
	PUTNAM	\$43,030	\$7,048		\$135		\$50,213
	ST. JOHNS	\$133,881	\$14,279	\$2,221	\$2,254		\$152,635
	VOLUSIA	\$363,364	\$31,569	\$877	\$6,687	\$500	\$402,998
	Total	\$599,031	\$59,348	\$3,098	\$9,076	\$500	\$671,053
8	ALACHUA	\$121,025	\$16,551	\$12,147	\$5,456	\$858	\$156,036
	BAKER	\$20,554	\$4,865		\$745	\$750	\$26,914
	BRADFORD	\$23,045	\$3,574				\$26,619
	GILCHRIST	\$10,997	\$1,476				\$12,473
	LEVY	\$26,924	\$3,285		\$354		\$30,563
	UNION	\$6,012	\$512				\$6,524
	Total	\$208,557	\$30,263	\$12,147	\$6,555	\$1,608	\$259,130

**APPENDIX A: CRIMES COMPENSATION TRUST FUND
RECEIPTS BY JUDICIAL CIRCUIT AND COUNTY**

CRIMES COMPENSATION TRUST FUND COLLECTIONS								
July 1, 2017 - June 30, 2018								
Judicial Circuit	County	Surcharge, Court Costs,					Refunds	Total
		Offense Fines	Restitution	Subrogation	Other			
9	ORANGE	\$835,314	\$84,214	\$23,971	\$11,972	\$10,295	\$965,767	
	OSCEOLA	\$223,561	\$22,598		\$10,752	\$204	\$257,115	
	Total	\$1,058,875	\$106,812	\$23,971	\$22,724	\$10,499	\$1,222,882	
10	HARDEE	\$30,906	\$4,605	\$2,216			\$37,727	
	HIGHLANDS	\$63,574	\$19,328				\$82,902	
	POLK	\$502,458	\$80,409	\$12,699	\$25,653		\$621,218	
	Total	\$596,938	\$104,342	\$14,915	\$25,653		\$741,847	
11	DADE	\$784,821	\$96,314	\$8,677	\$10,464	\$11,280	\$911,556	
12	DESOTO	\$28,437	\$3,796				\$32,233	
	MANATEE	\$214,650	\$21,869	\$18	\$4,497	\$6,701	\$247,735	
	SARASOTA	\$226,579	\$28,392				\$254,971	
	Total	\$469,665	\$54,057	\$18	\$4,497	\$6,701	\$534,938	
13	HILLSBOROUGH	\$923,224	\$108,435	\$26,482	\$112,297		\$1,170,437	
14	BAY	\$241,592	\$26,466		\$54		\$268,112	
	CALHOUN	\$10,892	\$917				\$11,809	
	GULF	\$11,283	\$1,102				\$12,385	
	HOLMES	\$24,582	\$1,998		\$1,998		\$28,578	
	JACKSON	\$22,507	\$3,689		\$2,700		\$28,896	
	WASHINGTON	\$24,309	\$8,275		\$263		\$32,847	
	Total	\$335,165	\$42,447		\$5,015		\$382,627	
	15	PALM BEACH	\$775,775	\$93,222	\$6,565	\$86,527	\$14,509	\$976,599
16	MONROE	\$103,997	\$51,601	\$293	\$7,928	\$7,912	\$171,730	
17	BROWARD	\$754,492	\$95,077	\$16,809	\$17,043	\$8,359	\$891,780	
18	BREVARD	\$469,298	\$68,248	\$5,147	\$4,840		\$547,533	
	SEMINOLE	\$328,002	\$32,754		\$6,279	\$30	\$367,065	
	Total	\$797,301	\$101,002	\$5,147	\$11,119	\$30	\$914,598	
19	INDIAN RIVER	\$121,838	\$13,614		\$5,358		\$140,810	
	MARTIN	\$165,156	\$34,657		\$10,952		\$210,766	
	OKEECHOBEE	\$39,242	\$2,492		\$675		\$42,409	
	ST. LUCIE	\$272,954	\$53,497	\$1,356	\$22,471		\$350,278	
	Total	\$599,190	\$104,259	\$1,356	\$39,457		\$744,262	
20	CHARLOTTE	\$111,173	\$14,138	\$4,813	\$5,476	\$2,558	\$138,158	
	COLLIER	\$171,505	\$25,175	\$217	\$28,700	\$3	\$225,600	
	GLADES	\$11,648	\$751		\$2,367		\$14,767	
	HENDRY	\$52,938	\$4,282				\$57,220	
	LEE	\$405,939	\$53,266	\$1,739	\$15,141	\$127	\$476,213	
	Total	\$753,203	\$97,614	\$6,770	\$51,684	\$2,688	\$911,959	
GRAND TOTALS		\$12,886,289	\$1,693,761	\$172,410	\$455,941	\$77,403	\$15,285,803	
Other:	Move Over Fines, Incarceration Costs, Donations, PIE							

APPENDIX B: CRIMES COMPENSATION TRUST FUND COMPARISON OF PAYMENTS AND COLLECTIONS

CRIMES COMPENSATION TRUST FUND FY 2017-2018 COMPARISON OF PAYMENTS AND COLLECTIONS										
County	Domestic Violence Relocation Assistance	Sexual Battery Relocation Assistance	Property Loss	Sexual Battery Forensic Examinations	Human Trafficking	Emergency Responder	Victim Compensation	TOTAL	Collections	Collections Less Payments
1 Judicial Circuit										
Escambia	\$107,996.00	\$12,000.00		\$58,947.00			\$71,856.00	\$250,799.00	\$386,175	\$135,376.21
Okalosa	\$14,237.00	\$2,900.00		\$20,000.00			\$77,229.00	\$114,366.00	\$283,137	\$168,770.70
Santa Rosa	\$13,500.00	\$3,000.00		\$26,500.00			\$63,068.00	\$106,068.00	\$167,359	\$61,291.18
Walton	\$6,532.00	\$3,000.00		\$6,000.00			\$24,669.00	\$40,201.00	\$75,713	\$35,512.28
Total	\$142,265.00	\$20,900.00		\$111,447.00			\$236,822.00	\$511,434.00	\$912,384	\$400,950.37
2 Judicial Circuit										
Franklin	\$3,750.00						\$1,422.00	\$5,172.00	\$16,495	\$11,323.34
Gadsden	\$9,750.00	\$6,724.00	\$474.00	\$10,000.00			\$63,401.00	\$90,349.00	\$37,803	-\$52,545.90
Jefferson		\$3,000.00		\$1,000.00				\$4,000.00	\$6,883	\$2,882.74
Leon	\$47,934.00	\$10,500.00	\$808.00	\$38,000.00			\$205,632.00	\$302,874.00	\$245,365	-\$57,509.48
Liberty				\$500.00				\$500.00	\$5,904	\$5,403.71
Wakulla	\$2,150.00			\$3,000.00			\$1,383.00	\$6,533.00	\$25,576	\$19,043.13
Total	\$63,584.00	\$20,224.00	\$1,282.00	\$52,500.00			\$271,838.00	\$409,428.00	\$338,026	-\$71,402.46
3 Judicial Circuit										
Columbia	\$19,121.00	\$5,207.00		\$21,500.00			\$80,314.00	\$126,142.00	\$69,518.94	-\$56,623.06
Dixie	\$3,750.00			\$4,250.00			\$27,358.00	\$35,358.00	\$8,952.23	-\$26,405.77
Hamilton	\$4,500.00			\$3,500.00			\$8,945.00	\$16,945.00	\$23,512.13	\$6,567.13
Lafayette	\$1,500.00			\$1,500.00			\$7,300.00	\$10,300.00	\$6,010.33	-\$4,289.67
Madison				\$4,500.00			\$9,893.00	\$14,393.00	\$31,704.02	\$17,311.02
Suwannee	\$9,000.00	\$1,500.00		\$11,250.00			\$52,812.00	\$74,562.00	\$41,457.72	-\$33,104.28
Taylor	\$3,000.00	\$2,250.00		\$2,000.00			\$1,107.00	\$8,357.00	\$25,549.77	\$17,192.77
Total	\$40,871.00	\$8,957.00		\$48,500.00			\$187,729.00	\$286,057.00	\$206,705.14	-\$79,351.86
4 Judicial Circuit										
Clay	\$5,250.00	\$2,250.00		\$13,000.00			\$86,904.00	\$107,404.00	\$168,219	\$60,815.41
Duval	\$360,021.00	\$55,036.00	\$15,392.00	\$170,500.00			\$619,174.00	\$1,220,123.00	\$941,534	-\$278,588.69
Nassau	\$12,742.00	\$7,500.00		\$5,000.00			\$5,264.00	\$30,506.00	\$90,781	\$60,275.18
Total	\$378,013.00	\$64,786.00	\$15,392.00	\$188,500.00			\$711,342.00	\$1,358,033.00	\$1,200,535	-\$157,498.10

APPENDIX B: CRIMES COMPENSATION TRUST FUND COMPARISON OF PAYMENTS AND COLLECTIONS

CRIMES COMPENSATION TRUST FUND FY 2017-2018 COMPARISON OF PAYMENTS AND COLLECTIONS										
County	Domestic Violence Relocation Assistance	Sexual Battery Relocation Assistance	Property Loss	Sexual Battery Forensic Examinations	Human Trafficking	Emergency Responder	Victim Compensation	TOTAL	Collections	Collections Less Payments
5 Judicial Circuit										
Citrus	\$36,621.00		\$7,455.00	\$36,250.00			\$98,595.00	\$178,921.00	\$113,907	-\$65,013.76
Hernando	\$34,495.00	\$4,500.00		\$27,500.00			\$67,562.00	\$134,057.00	\$203,079	\$69,021.60
Lake	\$21,630.00	\$5,250.00	\$1,000.00	\$42,500.00			\$53,150.00	\$123,530.00	\$240,634	\$117,104.39
Marion	\$68,136.00	\$8,250.00	\$500.00	\$49,500.00			\$116,522.00	\$242,908.00	\$305,767	\$62,858.59
Sumter	\$12,565.00	\$2,250.00		\$6,000.00			\$16,250.00	\$37,065.00	\$78,431	\$41,365.72
Total	\$173,447.00	\$20,250.00	\$8,955.00	\$161,750.00			\$352,079.00	\$716,481.00	\$941,818	\$225,336.54
6 Judicial Circuit										
Pasco	\$79,340.00	\$8,333.00	\$6,448.00	\$63,000.00			\$169,908.00	\$327,029.00	\$370,626	\$43,596.71
Pinellas	\$108,481.00	\$38,950.00	\$9,202.00	\$176,000.00			\$249,829.00	\$582,462.00	\$810,312	\$227,850.01
Total	\$187,821.00	\$47,283.00	\$15,650.00	\$239,000.00			\$419,737.00	\$909,491.00	\$1,180,938	\$271,446.72
7 Judicial Circuit										
Flagler	\$16,879.00	\$3,000.00	\$1,337.00	\$10,500.00			\$7,271.00	\$38,987.00	\$65,208.17	\$26,221.17
Putnam	\$25,500.00	\$3,511.00		\$14,750.00			\$32,307.00	\$76,068.00	\$50,212.53	-\$25,855.47
Saint Johns	\$13,500.00	\$2,250.00		\$25,000.00			\$39,223.00	\$79,973.00	\$152,634.55	\$72,661.55
Volusia	\$114,234.00	\$16,843.00	\$33,238.00	\$66,000.00			\$251,305.00	\$481,620.00	\$402,997.62	-\$78,622.38
Total	\$170,113.00	\$25,604.00	\$34,575.00	\$116,250.00			\$330,106.00	\$676,648.00	\$671,052.87	-\$5,595.13
8 Judicial Circuit										
Alachua	\$64,035.00	\$20,396.00	\$1,000.00	\$45,779.00			\$72,759.00	\$203,969.00	\$156,036	-\$47,932.88
Baker	\$2,250.00	\$1,500.00		\$4,000.00			\$21,198.00	\$28,948.00	\$26,914	-\$2,033.67
Bradford	\$2,250.00			\$5,750.00			\$10,442.00	\$18,442.00	\$26,619	\$8,177.07
Gilchrist	\$3,750.00	\$1,476.00	\$500.00	\$3,250.00		\$100,000.00	\$17,415.00	\$126,391.00	\$12,473	-\$113,918.07
Levy	\$9,750.00	\$5,047.00	\$1,140.00	\$16,500.00			\$10,960.00	\$43,397.00	\$30,563	-\$12,833.66
Union				\$4,000.00				\$4,000.00	\$6,524	\$2,524.02
Total	\$82,035.00	\$28,419.00	\$2,640.00	\$79,279.00		\$100,000.00	\$132,774.00	\$425,147.00	\$259,130	-\$166,017.19

APPENDIX B: CRIMES COMPENSATION TRUST FUND COMPARISON OF PAYMENTS AND COLLECTIONS

CRIMES COMPENSATION TRUST FUND FY 2017-2018 COMPARISON OF PAYMENTS AND COLLECTIONS										
County	Domestic Violence Relocation Assistance	Sexual Battery Relocation Assistance	Property Loss	Sexual Battery Forensic Examinations	Human Trafficking	Emergency Responder	Victim Compensation	TOTAL	Collections	Collections Less Payments
9 Judicial Circuit										
Orange	\$203,636.00	\$25,500.00	\$1,891.00	\$202,500.00	\$1,500.00		\$522,286.00	\$957,313.00	\$965,767	\$8,453.62
Osceola	\$36,750.00	\$5,756.00		\$26,500.00		\$100,000.00	\$111,260.00	\$280,266.00	\$257,115	-\$23,150.84
Total	\$240,386.00	\$31,256.00	\$1,891.00	\$229,000.00	\$1,500.00	\$100,000.00	\$633,546.00	\$1,237,579.00	\$1,222,882	-\$14,697.22
10 Judicial Circuit										
Hardee	\$750.00			\$1,000.00			\$6,703.00	\$8,453.00	\$37,727	\$29,273.78
Highlands	\$5,724.00			\$2,500.00		\$50,000.00	\$11,076.00	\$69,300.00	\$82,902	\$13,601.96
Polk	\$97,279.00	\$7,500.00	\$14,122.00	\$12,000.00			\$159,012.00	\$289,913.00	\$621,218	\$331,305.13
Total	\$103,753.00	\$7,500.00	\$14,122.00	\$15,500.00		\$50,000.00	\$176,791.00	\$367,666.00	\$741,847	\$374,180.87
11 Judicial Circuit										
Dade	\$428,829.00	\$46,500.00	\$13,069.00	\$91,674.00	\$750.00		\$1,560,481.00	\$2,141,303.00	\$911,556	-\$1,229,746.92
Total	\$428,829.00	\$46,500.00	\$13,069.00	\$91,674.00	\$750.00		\$1,560,481.00	\$2,141,303.00	\$911,556	-\$1,229,746.92
12 Judicial Circuit										
Desoto	\$4,500.00	\$3,750.00		\$1,500.00			\$10,562.00	\$20,312.00	\$32,233	\$11,920.50
Manatee	\$104,596.00	\$6,648.00	\$8,220.00	\$11,000.00	\$6,000.00		\$163,747.00	\$300,211.00	\$247,735	-\$52,475.82
Sarasota	\$36,750.00	\$3,750.00	\$9,157.00	\$43,242.00			\$123,270.00	\$216,169.00	\$254,971	\$38,801.65
Total	\$145,846.00	\$14,148.00	\$17,377.00	\$55,742.00	\$6,000.00		\$297,579.00	\$536,692.00	\$534,938	-\$1,753.67
13 Judicial Circuit										
Hillsborough	\$220,763.00	\$27,750.00	\$1,000.00	\$169,976.00			\$327,194.00	\$746,683.00	\$1,170,437	\$423,754.43
Total	\$220,763.00	\$27,750.00	\$1,000.00	\$169,976.00			\$327,194.00	\$746,683.00	\$1,170,437	\$423,754.43

APPENDIX B: CRIMES COMPENSATION TRUST FUND COMPARISON OF PAYMENTS AND COLLECTIONS

CRIMES COMPENSATION TRUST FUND FY 2017-2018 COMPARISON OF PAYMENTS AND COLLECTIONS										
County	Domestic Violence Relocation Assistance	Sexual Battery Relocation Assistance	Property Loss	Sexual Battery Forensic Examinations	Human Trafficking	Emergency Responder	Victim Compensation	TOTAL	Collections	Collections Less Payments
14 Judicial Circuit										
Bay	\$47,819.00	\$12,000.00	\$500.00	\$42,000.00	\$750.00		\$354,641.00	\$457,710.00	\$268,112	-\$189,598.03
Calhoun				\$1,500.00			\$10,827.00	\$12,327.00	\$11,809	-\$518.48
Gulf	\$2,250.00	\$1,500.00		\$2,000.00			\$14,163.00	\$19,913.00	\$12,385	-\$7,527.67
Holmes	\$1,500.00	\$2,250.00		\$1,500.00			\$13,064.00	\$18,314.00	\$28,578	\$10,263.73
Jackson		\$1,500.00		\$6,000.00			\$35,159.00	\$42,659.00	\$28,896	-\$13,762.74
Washington	\$750.00	\$750.00		\$1,500.00			\$35,676.00	\$38,676.00	\$32,847	-\$5,829.16
Total	\$52,319.00	\$18,000.00	\$500.00	\$54,500.00	\$750.00		\$463,530.00	\$589,599.00	\$382,627	-\$206,972.35
15 Judicial Circuit										
Palm Beach	\$156,274.00	\$26,250.00	\$40,330.00	\$149,500.00			\$770,857.00	\$1,143,211.00	\$976,599	-\$166,612.33
Total	\$156,274.00	\$26,250.00	\$40,330.00	\$149,500.00			\$770,857.00	\$1,143,211.00	\$976,599	-\$166,612.33
16 Judicial Circuit										
Monroe	\$4,500.00		\$500.00	\$9,292.00			\$80,513.00	\$94,805.00	\$171,730	\$76,925.47
Total	\$4,500.00		\$500.00	\$9,292.00			\$80,513.00	\$94,805.00	\$171,730	\$76,925.47
17 Judicial Circuit										
Broward	\$165,023.00	\$27,169.00	\$2,765.00	\$153,250.00			\$847,744.00	\$1,195,951.00	\$891,780	-\$304,171.38
Total	\$165,023.00	\$27,169.00	\$2,765.00	\$153,250.00			\$847,744.00	\$1,195,951.00	\$891,780	-\$304,171.38
18 Judicial Circuit										
Brevard	\$126,339.00	\$10,430.00	\$3,608.00	\$48,000.00			\$218,459.00	\$406,836.00	\$547,533	\$140,697.13
Seminole	\$108,108.00	\$9,250.00	\$2,335.00	\$33,500.00	\$2,250.00		\$198,831.00	\$354,274.00	\$367,065	\$12,791.29
Total	\$234,447.00	\$19,680.00	\$5,943.00	\$81,500.00	\$2,250.00		\$417,290.00	\$761,110.00	\$914,598	\$153,488.42

APPENDIX B: CRIMES COMPENSATION TRUST FUND COMPARISON OF PAYMENTS AND COLLECTIONS

CRIMES COMPENSATION TRUST FUND FY 2017-2018 COMPARISON OF PAYMENTS AND COLLECTIONS										
County	Domestic Violence Relocation Assistance	Sexual Battery Relocation Assistance	Property Loss	Sexual Battery Forensic Examinations	Human Trafficking	Emergency Responder	Victim Compensation	TOTAL	Collections	Collections Less Payments
19 Judicial Circuit										
Indian River	\$9,000.00	\$3,750.00	\$7,644.00	\$3,500.00			\$18,049.00	\$41,943.00	\$140,810	\$98,866.69
Martin	\$18,000.00		\$3,329.00	\$5,000.00			\$34,289.00	\$60,618.00	\$210,766	\$150,147.74
Okeechobee	\$5,956.00		\$900.00	\$2,500.00			\$11,138.00	\$20,494.00	\$42,409	\$21,914.59
Saint Lucie	\$33,000.00	\$1,500.00	\$5,531.00	\$5,500.00			\$196,943.00	\$242,474.00	\$350,278	\$107,804.23
Total	\$65,956.00	\$5,250.00	\$17,404.00	\$16,500.00			\$260,419.00	\$365,529.00	\$744,262	\$378,733.25
20 Judicial Circuit										
Charlotte	\$750.00		\$496.00	\$17,000.00			\$61,710.00	\$79,956.00	\$138,158	\$58,202.25
Collier	\$24,000.00			\$24,150.00			\$66,476.00	\$114,626.00	\$225,600	\$110,974.36
Glades	\$1,500.00			\$3,500.00				\$5,000.00	\$14,767	\$9,766.69
Hendry	\$5,250.00	\$750.00	\$1,500.00	\$13,500.00			\$9,350.00	\$30,350.00	\$57,220	\$26,870.38
Lee	\$61,475.00	\$7,500.00	\$1,157.00	\$155,500.00			\$231,896.00	\$457,528.00	\$476,213	\$18,685.30
Total	\$92,975.00	\$8,250.00	\$3,153.00	\$213,650.00			\$369,432.00	\$687,460.00	\$911,959	\$224,498.98
Grand Total	\$3,149,220.00	\$468,176.00	\$196,548.00	\$2,237,310.00	\$11,250.00	\$250,000.00	\$8,847,803.00	\$15,160,307.00	\$15,285,803	\$125,496.44

**APPENDIX C: Voca Grant Awards
By Judicial Circuit and Program Title**

Judicial Circuit	Program Title	Award Amount
First	Emerald Coast Children's Advocacy Center, Inc.	\$ 251,067.00
	FavorHouse of Northwest Florida Inc.	\$ 119,703.00
	Gulf Coast Kid's House, Inc.	\$ 294,870.00
	Lakeview Center, Inc.	\$ 302,729.00
	Legal Services of North Florida, Inc., First Judicial Circuit	\$ 265,718.00
	Lutheran Services Florida, Inc.	\$ 311,486.00
	NORTHWEST FLORIDA LEGAL SERVICES, INC	\$ 200,004.00
	Office of State Attorney, First Judicial Circuit	\$ 389,897.00
	Santa Rosa County Sheriff's Office	\$ 42,937.00
	Santa Rosa Kids' House	\$ 128,279.00
	Shelter House Inc.	\$ 300,324.00
	TOTAL	\$ 2,607,014.00
	Second	Child Advocates II, Inc
Franklin County Sheriff's Office		\$ 27,395.00
Gadsden County Sheriff's Office		\$ 57,314.00
Legal Services of North Florida, Inc., Second Judicial Circuit		\$ 234,111.00
Leon County Sheriff's Office		\$ 65,505.00
Liberty County Sheriff's Office		\$ 57,429.00
Office of the State Attorney, Second Judicial Circuit		\$ 346,759.00
Refuge House, Inc.		\$ 383,165.00
TALLAHASSEE URBAN LEAGUE, INC.		\$ 92,751.00
The Center of Inpedant Living of North Florida dba Ability1st		\$ 78,735.00
The Children's Home Society of Florida		\$ 184,535.00
The District Board of Trustees of Tallahassee Community College		\$ 61,374.00
Turn About Inc. of Tallahassee		\$ 148,944.00
Wakulla County Sheriff's Office		\$ 101,715.00
TOTAL		\$ 1,969,992.00
Third	Another Way, Inc.	\$ 643,014.00
	City of Live Oak Police Department	\$ 38,641.00
	Madison County Sheriff's Office	\$ 45,246.00
	Refuge House, Inc.	\$ 122,000.00
	State Attorney's Office, 3rd Judicial Circuit	\$ 281,725.00
	Suwannee County Sheriff's Office	\$ 47,850.00
	Three Rivers Legal Services, Inc.	\$ 259,875.00
	Vivid Visions Inc.	\$ 235,872.00
	Voices for Children of the Suwannee Valley Inc.	\$ 217,776.00
	TOTAL	\$ 1,891,999.00

**APPENDIX C: Voca Grant Awards
By Judicial Circuit and Program Title**

Judicial Circuit	Program Title	Award Amount
Fourth	City of Jacksonville, Victim Services Program	\$ 138,530.00
	Clay County Sheriff's Office	\$47,088.00
	Hubbard House, Inc.	\$ 720,683.00
	Jacksonville Area Legal Aid, Inc.	\$ 1,239,000.00
	Jacksonville Sheriff's Office	\$ 134,627.00
	Micah's Place Inc	\$323,315.00
	Nassau County Board of County Commissioners	\$ 46,426.00
	Nassau County School District	\$ 95,190.00
	ODI/The Independent Living Resource Center	\$ 62,714.00
	Quigley House, Inc.	\$ 338,622.00
	State Attorney's Office, 4th Circuit	\$ 373,479.00
	University of Florida Board of Trustees	\$ 942,253.00
	Women's Center of Jacksonville	\$ 811,921.00
	TOTAL	\$ 5,273,848.00
	Fifth	Citrus County Abuse Shelter Association, Inc.
Citrus County Children's Advocacy Center		\$ 152,209.00
Citrus County Sheriff's Office		\$ 128,179.00
Community Legal Services of Mid-Florida, Inc.		\$ 406,081.00
Creative Services, Inc		\$ 577,470.00
Haven of Lake & Sumter Counties, Inc		\$ 868,486.00
Hernando County Sheriff's Office		\$ 85,074.00
Lake Sumter Children's Advocacy Center, Inc.		\$ 116,652.00
Marion County Children's Advocacy Center		\$ 160,301.00
Marion County Sheriff's Office		\$ 53,343.00
Mid Florida Community Services, Inc.		\$ 314,457.00
Salvare, Inc. d/b/a Dawn Center of Hernando County		\$ 482,575.00
State Attorney's Office Fifth Judicial Circuit		\$ 224,951.00
Sumter County Sheriff		\$ 53,433.00
The City of Ocala Police Department		\$ 57,301.00
TOTAL	\$ 3,927,144.00	
Sixth	Area Agency on Aging of Pasco-Pinellas Inc.	\$ 195,512.00
	Bay Area Legal Services, Inc.	\$ 418,656.00
	CASA (Community Action Stops Abuse, Inc.)	\$ 901,502.00
	City of New Port Richey	\$ 28,077.00
	Gulfcoast Legal Services	\$ 406,572.00
	Pasco County Sheriff's Office	\$ 110,076.00
	Pasco Kids First, Inc.	\$ 353,484.00
	Religious Community Services, Inc	\$ 126,458.00
	St. Johns County Sheriff's Office	\$ 76,723.00
	State Attorney's Office, Sixth Judicial Circuit	\$ 57,531.00
	Suncoast Center, Inc.	\$ 706,373.00
	Sunrise of Pasco County, Inc.	\$ 754,404.00
	The Salvation Army, A Georgia Corporation for The Salvation Army Pasco, Florida	\$ 171,234.00
TOTAL	\$ 4,306,602.00	

**APPENDIX C: Voca Grant Awards
By Judicial Circuit and Program Title**

Judicial Circuit	Program Title	Award Amount
Seventh	City of Daytona Beach Police Department	\$ 42,748.00
	City of DeLand Police Department	\$ 48,052.00
	City of Ormond Beach	\$ 46,820.00
	Community Legal Services of Mid-Florida, Inc.	\$ 321,924.00
	County of Volusia	\$ 113,221.00
	Domestic Abuse Council of Volusia County, Inc.	\$ 144,004.00
	Edgewater Police Department	\$ 47,415.00
	Flagler Beach Police Department	\$ 111,541.00
	Flagler County Sheriff's Office	\$ 158,889.00
	Flagler Ecumenical Social Service Center, Inc.	\$ 450,910.00
	Florida Department of Health, Putnam County Health Department	\$ 223,921.00
	Halifax Hospice, Inc.	\$ 64,451.00
	Lee Conlee House, Inc,	\$ 357,954.00
	New Smyrna Beach Police Department	\$ 77,793.00
	Palatka Police Department	\$ 40,244.00
	Port Orange Police Department	\$ 99,729.00
	Putnam County Sheriff's Office	\$ 111,673.00
	Safety Shelter of St. Johns County, Inc.	\$ 539,424.00
	SMA Behavioral Health Services	\$ 107,194.00
	State Attorney's Office, Seventh Judicial Circuit	\$ 435,439.00
	The House Next Door, Inc	\$ 183,251.00
TOTAL	\$ 3,726,597.00	
Eighth	Alachua County Board of County Commissioners Victim Services & Rape Crisis Center	\$ 306,331.00
	Alachua County Sheriff's Office	\$ 147,199.00
	Another Way, Inc.	\$ 350,583.00
	Baker County Sheriff's Office	\$ 44,513.00
	Bradford County Sheriff's Office	\$ 39,379.00
	Child Advocacy Center, Inc.	\$ 395,068.00
	Hubbard House, Inc.	\$ 36,259.00
	Levy County Sheriff's Office	\$ 66,138.00
	Peaceful Paths, Inc.	\$ 534,544.00
	Starke Police Department	\$ 41,617.00
	State Attorney, Eighth Judicial Circuit	\$ 445,090.00
	Three Rivers Legal Services, Inc.	\$ 259,875.00
	UNION COUNTY SHERIFF'S OFFICE	\$ 40,762.00
	University of Florida Board of Trustees for the Benefit of the Department of Pediatrics, Gainesville	\$393,172.00
	Women's Center of Jacksonville	\$132,868.00
	TOTAL	\$ 3,233,398.00

**APPENDIX C: Voca Grant Awards
By Judicial Circuit and Program Title**

Judicial Circuit	Program Title	Award Amount
Twelfth	Arcadia Police Department	\$ 36,545.00
	Centerstone of Florida, Inc.	\$ 226,993.00
	Child Protection Center, Inc.	\$ 406,114.00
	City of Sarasota Police Department	\$ 62,260.00
	Gulfcoast Legal Services, Inc.	\$ 424,964.00
	HOPE Family Services, Inc.	\$ 468,566.00
	Legal Aid of Manasota, Inc.	\$ 100,800.00
	Manatee Children's Services, Inc.	\$ 154,897.00
	Manatee County Sheriff's Office	\$ 212,631.00
	Office of the State Attorney, 12th Judicial Circuit	\$ 120,228.00
	Safe Place And Rape Crisis Center, Inc. (SPARCC)	\$ 607,180.00
	Sarasota County Sheriff's Office	\$ 155,385.00
	Selah Freedom Inc.	\$ 945,179.00
	TOTAL	\$ 3,921,742.00
	Thirteenth	Bay Area Legal Services, Inc.
Crisis Center of Tampa Bay, Inc.		\$ 1,578,917.00
Mother's Against Drunk Driving		\$ 59,655.00
The LIFE Center of the Suncoast, Inc.		\$ 75,586.00
The Spring of Tampa Bay, Inc.		\$ 627,976.00
Thirteenth Judicial Circuit Administrative Office of the Courts - Children's Justice Center		\$ 126,745.00
University of South Florida, Board of Trustees, a public body corporate		\$ 155,363.00
TOTAL		\$ 3,393,094.00
Fourteenth	Bay County Sheriff's Office	\$ 36,375.00
	Calhoun County Sheriff's Office	\$ 47,002.00
	Gulf Coast Children's Advocacy Center, Inc.	\$ 612,926.00
	Holmes County Sheriff's Office	\$ 43,596.00
	Legal Services of North Florida, Inc., Fourteenth Judicial Circuit	\$ 204,199.00
	Office of State Attorney, 14th Judicial Circuit	\$ 336,315.00
	Washington County Sheriff Office	\$ 48,769.00
	TOTAL	\$ 1,329,182.00
Fifteenth	Aid to Victims of Domestic Abuse, Inc.	\$ 279,988.00
	Area Agency on Aging/Palm Beach /Treasure Coast, Inc.	\$ 133,941.00
	Center for Family Services of Palm Beach County, Inc.	\$ 233,335.00
	Child Protection Team of Palm Beach, Inc.	\$ 73,177.00
	City of Boynton Beach	\$ 63,759.00
	City of Riviera Beach Police Department	\$ 109,708.00
	Coalition for Independent Living Options, Inc.	\$ 191,319.00
	Florida Rural Legal Services, Inc.	\$ 93,150.00
	Legal Aid Society of Palm Beach County, Inc.	\$ 643,961.00
	Office of the State Attorney Fifteenth Judicial Circuit	\$ 540,820.00
	Palm Beach County Board of County Commissioners	\$ 392,072.00
	Palm Beach County Sheriff's Office	\$ 88,628.00
	Speak Up for Kids of Palm Beach County, Inc.	\$ 365,962.00
	The Children's Place at Home Safe, Inc.	\$ 93,710.00
	YWCA of Palm Beach County	\$ 55,069.00
TOTAL	\$ 3,358,599.00	

**APPENDIX C: Voca Grant Awards
By Judicial Circuit and Program Title**

Judicial Circuit	Program Title	Award Amount
Nineteenth	Area Agency on Aging Palm Beach Treasure Coast 19th Cir	\$ 100,016.00
	Children's Home Society of Florida, Treasure Coast Division, Child Protection Team (CPT)	\$ 18,184.00
	City of Port St Lucie	\$ 139,318.00
	Coalition for Independent Living Options, Inc.	\$ 194,602.00
	Florida Rural Legal Services, Inc.	\$ 93,735.00
	Fort Pierce Police Department	\$ 38,283.00
	Hibiscus Children's Center, Inc.	\$ 120,013.00
	Indian River County Sheriff's Office	\$ 93,639.00
	Martha's House, Inc.	\$ 525,989.00
	Martin County Sheriff's Office	\$ 67,936.00
	SafeSpace, Inc.	\$ 237,583.00
	St. Lucie County Sheriff's Office	\$ 66,476.00
	State Attorney's Office, Nineteenth Judicial Circuit	\$ 489,241.00
	Tykes and Teens Inc	\$ 44,170.00
	TOTAL	\$ 2,229,185.00
Twentieth	Abuse Counseling and Treatment, Inc.	\$ 381,130.00
	Children's Advocacy Center of Southwest Florida	\$ 498,574.00
	City of Cape Coral obo Cape Coral Police Department	\$ 116,674.00
	Collier County Child Advocacy Council Inc.	\$ 456,085.00
	Collier County Sheriff's Office	\$ 181,805.00
	Florida Rural Legal Services, Inc.	\$ 93,696.00
	Guardian ad Litem Foundation, 20th Judicial Circuit, Inc.	\$ 202,019.00
	Hendry County Sheriff's Office	\$ 39,743.00
	Project HELP, Inc.	\$ 348,966.00
	State Attorney's Office, Twentieth Judicial Circuit	\$ 234,203.00
	The Center for Abuse and Rape Emergencies, Inc. (C.A.R.E.) of Charlotte County, Florida	\$ 374,205.00
	The Lee County Sheriff's Office	\$ 122,377.00
	The Shelter for Abused Women & Children, Inc.	\$ 294,544.00
	TOTAL	\$ 3,344,021.00
Statewide	Bridging Freedom, Inc.	\$ 39,287.00
	Florida Center For Children and Youth Inc. ("Voices For Florida")	\$ 1,956,283.00
	Florida Coalition Against Domestic Violence- Accessibility Project	\$ 124,649.00
	Florida Coalition Against Domestic Violence- CPI Project	\$ 351,510.00
	Florida Coalition Against Domestic Violence- Economic Justice (EJ) Project	\$ 2,635,343.00
	Florida Coalition Against Domestic Violence- Generator Project	\$ 223,232.00
	Florida Coalition Against Domestic Violence- InVEST Project	\$ 162,016.00
	Florida Coalition Against Domestic Violence- Legal Project	\$ 7,809,206.00
	Florida Coalition Against Domestic Violence- SafetyNet Project	\$ 136,206.00
	Florida Commission on Offender Review	\$ 118,910.00
	Florida Department of Corrections	\$ 562,849.00
	Florida Department of Highway Safety and Motor Vehicles	\$ 204,293.00
	Mothers Against Drunk Driving	\$ 373,686.00
	Office of the Attorney General, Victim Assistance Travel	\$ 87,133.00
	Office of the Attorney General, VOCA Funded Advocates	\$ 137,501.00
	Project Cold Case Inc	\$ 78,919.00
TOTAL	\$15,001,023.00	
GRAND TOTAL	\$77,295,343.00	

**Appendix D: Crime Stoppers and Urban League Grants
by Program Title and Award Amount
July 1, 2017 - June 30, 2018**

Program Title	Award Amount
Alachua County Crime Stoppers, Inc. (Alachua & Gilchrist)	\$103,084
Crime Stoppers of Holmes County, Inc.	\$23,411
Emerald Coast Crime Stoppers, Inc.(Okaloosa, Walton)	\$136,408
Gulf Coast Crime Stoppers, Inc.(Escambia)	\$77,236
Santa Rosa County Crime Stoppers, Inc.	\$48,250
Big Bend Crime Stoppers, Inc. (Franklin, Liberty, Wakulla, Leon, Jefferson, Gadsden, Taylor)	\$80,998
Hernando County Crime Stoppers, Inc.	\$48,603
Crime Stoppers of Columbia County, Inc.	\$13,881
Crime Stoppers of Hamilton County, Inc.	\$0
Pinellas County Board of County Commissioners (Pinellas)	\$238,678
Crime Stoppers of Suwannee County, Inc.	\$10,827
First Coast Crime Stoppers, Inc. (Clay, Duval, Nassau, Union, Bradford, Baker)	\$318,298
Crime Stoppers of Marion County, Inc.	\$73,098
Central Florida CrimeLine, Inc. (Lake, Sumter, Orange, Osceola, Brevard, Se	\$591,683
Crime Stoppers of Northeast Florida, Inc. (Volusia, Putnam, Flagler, St. Johns)	\$232,612
Crime Stoppers of Levy County, Florida, Inc.	\$0
Heartland Crime Stoppers, Inc. (Polk, Hardee, Highlands)	\$196,251
Crime Stoppers of Miami Dade County, Inc. (Miami-Dade, Monroe)	\$498,527
Crime Stoppers of Manatee County, Inc.	\$52,228
Crime Stoppers of Sarasota County, Inc.	\$74,560
Hillsborough County Board of County Commissioners (Hillsborough)	\$0
Chipola Crime Stoppers, Inc.	\$21,479
Panhandle Crime Stoppers, Inc. (Bay, Gulf)	\$60,548
Crime Stoppers of Palm Beach County, Inc.	\$207,115
Treasure coast Crime Stoppers, Inc. (Martin, St. Lucie, Okeechobee, Indian R	\$191,594
Crime Stopper Council of Broward County, Inc.	\$405,035
Southwest Florida Crime Stoppers, Inc. (Collier, Hendry, Glades, Lee, Charlc	\$275,842
Crime Stoppers of Tampa Bay, Inc. (Pasco)	\$403,008
Crime Stoppers of Citrus County, Inc.	\$32,247
Crime Stoppers of Madison County, Inc	\$0
Crime Stoppers of Washington County, Inc.	\$8,031
Total	\$4,423,532
Program Title	Award Amount
Pinellas County Urban League & The Florida Consortium of Urgan League Affiliates (which include Urban League of Broward County, Inc., Pinellas County Urban League, Inc., Tallahassee Urban League, Inc., Metropolitan Orlando Urban League, Inc., Urban League of Greater Miami, Inc., Jacksonville Urban League, Inc., Urban League of Palm Beach County, Inc., Derrick Brooks Charities (Tampa, Florida)	\$3,179,247
Total UL Award 2017-2018	\$3,179,247

**APPENDIX E: 1-800 CALLS
INFORMATION AND REFERRAL**

800 (Automated Call Distribution) Information & Referral Calls													
Fiscal Year 2017/2018	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June	Totals
Calls Resolved													
Victim Compensation Inquiries	2,008	2,921	1,777	2,329	1,963	2,128	2,477	2,464	2,633	1,900	2,417	2,369	27,386
Spanish Calls	0	0	0	0	0	0	0	0	0	0	74	68	142
Provider Inquiries	5	6	32	24	3	21	23	81	69	60	6	0	330
Non ACD Incoming Calls	893	1,150	753	1,361	986	1,025	1,081	999	1,062	744	891	609	11,554
Outgoing External Calls	3,855	5,193	3,293	5,992	4,388	4,440	4,591	3,825	4,422	2,998	4,812	3,255	51,064
Outgoing Internal Calls	1,316	1,923	1,215	1,686	1,455	1,475	1,715	1,448	2,043	1,226	1,739	1,378	18,619
Totals	8,077	11,193	7,070	11,392	8,795	9,089	9,887	8,817	10,229	6,928	9,939	7,679	109,095
Non-Claim Related Inquiries & Referrals (The totals for the Non-Claim Related Inquiries and Referrals are already included in the totals)													
General	540	737	161	3	0	0	0	0	0	0	0	0	1,441
402	1	3	1	0	0	0	0	0	0	0	0	0	5
ACP	4	14	1	1	0	0	0	0	0	0	0	0	20
Capital	1	2	0	0	0	0	0	0	0	0	0	0	3
Appellate	0	0	0	0	0	0	0	0	0	0	0	0	0
Totals	546	756	163	4	0	0	0	0	0	0	0	0	1,469

Office of Attorney General Pam Bondi

Division of Victim Services and Criminal Justice Programs
PL-01, The Capitol
Tallahassee, FL 32399-1050

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